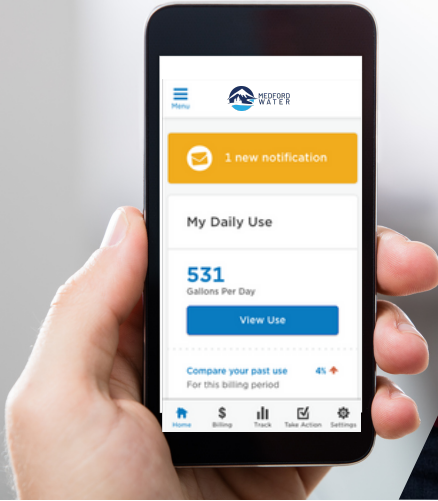




Building Better Tools For You.

Introducing our new Watersmart account portal



Our new Watersmart account portal launches May 6th, bringing increased efficiency, enhanced security, and modernization to your water account.

As part of this update, your current account settings, including autopay and paperless billing, will be removed. This means you will need to complete some easy steps before your next billing. It will only take a few minutes; do them on or after May 6th and keep your account current!

1 RE-REGISTER YOUR WATER ACCOUNT

Go to services.medfordwater.org to re-register your water account. Click on Login, and input your customer number, account number, and zip code.

2 RE-ACTIVATE AUTOPAY AND PREFERENCES







Once you've re-registered, go to the Billing tab at the top to view your bill, make a payment, activate automatic payments, and adjust your preferences, such as paperless billing.

3 EXPLORE THE NEW TOOLS AND FEATURES

Take a few minutes to explore the new portal, and check out the great new features!

Make sure your water account stays up to date by re-registering online at services.medfordwater.org on or after May 6th!

NEW WATERSMART PORTAL FEATURES

-  View your water usage online
-  Compare past billings and water usage
-  Receive alerts for possible leaks
-  View water efficiency tips
-  Mobile friendly interface
-  Mobile notifications

MORE INFO & PROJECT UPDATES