



REGULATIONS GOVERNING WATER SERVICE

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MEDFORD WATER

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**MEDFORD WATER COMMISSION
REGULATIONS GOVERNING WATER SERVICE**

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ATTACHMENTS

- Exhibit A - Charges in Lieu of Assessment & Refund Districts - List of Streets, Alleys and Easements
- Exhibit B - System Development Charges
- Exhibit C - History of Outside Water Service and Resolution No. 1058
- Exhibit D - Charges for Special Services
- Exhibit E - Rate Schedules

PREFACE

Water service is furnished within the city limits of Medford and to certain other areas outside of the Medford city limits by Medford Water Commission (Commission), an autonomous agency of the City of Medford, Oregon.

Medford Water Commission was established through a change in the city charter on November 7, 1922. The utility is governed by the [Board of Water Commissioners](#). The board appoints the General Manager, who is authorized to direct the operations of the utility.

Commission directly serves Customers in the City of Medford and the unincorporated community of White City. Additionally, at its sole discretion the cities of Ashland, Central Point, Eagle Point, Jacksonville, Phoenix, Talent and two domestic water districts are served on a wholesale basis.

The following *Regulations Governing Water Service (Regulations)* apply to any person, firm, corporation or legal entity supplied with water service by Commission in accordance with its responsibility and authority set forth in the Medford City Charter.

It shall be the policy of Commission that the water service needs of the consumer will be reliably met without discrimination and in accordance with sound business principles; that rates will be uniform to all consumers within classifications; and that water service pricing will be based on providing the lowest reasonable rate to all consumers without special rate categories for selected social or economic classes of consumers.

It is the intent of Commission that these *Regulations* will provide the instructional requirements to the *Customer*, the many segments of the plumbing and building industries and to Commission staff that will achieve the common goal of efficient and high quality water service.

These *Regulations* may be viewed online at www.medfordwater.org, at Commission's office during regular business hours, or copies may be purchased in accordance with Commission's "Charges for Special Services."

SECTION 1 VISION, MISSION & VALUES

To be the Rogue Valley's trusted municipal water provider for present and future generations; through responsible stewardship, accountability, and the pursuit of excellence.

To safeguard public health by providing a reliable, high-quality water supply at the best value.

VISION
MISSION
VALUES

WORTH. To our community.

We deliver the best value for existing and future customers.

ACCOUNTABILITY. In everything we do.

We build strong relationships through open communication.

TRUST. We strive to earn it.

Public health is our number one priority.

EXCELLENCE. In water quality, customer service, and reliability.

We bring forward-thinking solutions to challenges.

RESPECT. For everyone.

SECTION 2 CONDITIONS OF SERVICE & ACCOUNT REQUIREMENTS**2.1 Conditions of Service**

These *Regulations Governing Water Service (Regulations)*, Rate Schedules and regularly scheduled miscellaneous charges apply to any person, firm, corporation or legal entity supplied with water service by Commission.

All persons desiring water service will be referred to as Customers. By applying for or accepting service from Commission, Customers agree to abide by all terms of Commission's policies, to provide any rights of way across their properties that Commission deems reasonably necessary to supply and/or meter such service, and to cooperate with Commission in the construction and maintenance of the facilities needed for such service.

Customers are responsible for furnishing, owning, and maintaining all materials and facilities required to distribute services beyond the meter for their service address. Customer is also responsible for installing protective devices to prevent backflow or cross-contamination of Commission water system when determined necessary by Commission personnel. If Commission-owned facilities are located beyond the meter, they will continue to be maintained by Commission. Customers will secure and pay for all necessary permits and costs of installing, upgrading, and maintaining utility materials and equipment necessary to safely accept Commission's services.

While Commission endeavors to supply reliable water services, Commission cannot and will not guarantee uninterrupted delivery of water services and will not be responsible for loss or damage to life or property resulting from the use of the supplied products or services or from non-Commission facilities.

Commission reserves the right to deny water service or refuse to extend water service where reasonable grounds for refusal are determined to exist. These grounds must be nondiscriminatory. Grounds for refusal could be based on, but not limited to, fraudulent applications, public health, safety, system reliability and/or capacity, or configuration limitations.

Commission may bill a Customer for any costs resulting from the Customer's failure to comply with the provisions of this policy. Public records will be retained in accordance with State of Oregon retention laws.

2.2 Application for Service

To start or stop service, Commission must be notified by phone or in person with a minimum notice of twenty-four (24) hours during regular business hours.

An "Application for Service" is a request for service only and does not constitute a contract until Commission is ready to deliver water service to the Customer. Applications for service must be complete with all required information submitted in a method acceptable to Commission under the circumstances. Requests for residential service from persons other than the Applicant will not be accepted without confirmation of a verified Account Holder in a form acceptable to Commission. In the absence of an approved application, pre-existing services at a property may be disconnected without notice. Upon application for service, Commission may conduct a credit evaluation of the Applicant and an additional deposit may be required based upon the credit evaluation.

Account holders are responsible for water service charges and fees, effective from the date Commission is requested to start service. Commission reserves the right to backdate the start of service to the last meter reading date if not notified of occupancy or responsibility in a timely manner. Customer will remain responsible for charges at the service location until Commission receives notice to disconnect the water service or the account is closed.

Whether or not Commission receives a joint application, where two or more adults occupy the same residence, they will be jointly and separately responsible for the water service supplied, for the payment for services provided, and will be billed by means of a single, periodic bill mailed or presented electronically to the Account Holder designated to receive the bill.

Water service may be discontinued or denied to a Customer until all unpaid balances owing to Commission or its assigned agency, by the same Customer, have been paid in full with verifiable funds or otherwise discharged. Commission also reserves the right to subsequently terminate service with notice if evidence confirms that an Applicant or Account Holder owes a debt to Commission that was not resolved at the time of service connection.

Aside from Commission, only Applicants, Account Holders or authorized agents may select and control the type and level of services at a given account's service location, including requests for connection, disconnection or transfer of water services. A non-refundable account processing charge may apply whenever water service is established, transferred or reactivated.

2.3 Information Required

Applicants for residential service shall provide Commission with the following minimum information at the time each account is opened: Full name; service address; mailing address; date of responsibility; employment; primary phone number for each Account Holder, and any additional information necessary to open an account for service. Additional information may include valid photo identification, proof of Ownership or tenancy of residence, e-mail address and additional Account Holder's name (where applicable).

2.4 Landlord and Property Management

Landlords or property management agencies must enter into a Landlord/Tenant agreement with the Commission. This agreement requires the water service to remain active in between tenants. The Commission is not responsible for any billing disputes between a landlord, property management agency, and/or tenant. It is the responsibility of the landlord to notify the Commission if the property is sold or used for purposes other than a rental unit(s).

2.5 Credit Establishment and Security Deposits

Commission requires a security deposit for new or existing accounts whenever it determines that there is financial risk. The minimum deposit is defined per Exhibit D, "Charges for Special Services." Financial risk may include, but is not limited to a Customer who:

- (1) has no established credit with Commission
- (2) is using a pseudonym with the apparent intent of avoiding payment of previous billings
- (3) is refusing to give information requested by Commission for the purpose of clarifying the Customer's identity or credibility
- (4) has a history of delinquent payments with Commission, or whose service has been discontinued for failure to pay bills when due
- (5) has used water service following illegal re-connection of service

A security deposit is not considered a payment on the account. Upon discontinuance of water service, the deposit will be applied to any closing bills and to the Account Holder. Commission may, after the deposit has been held for twelve (12) consecutive months, service has been continuous and all bills for such service have been paid promptly, apply the deposit to the depositor's account. No interest will be paid on deposits held by Commission.

A Customer may establish satisfactory credit using one of the methods below, if the Customer:

- (1) has been a Customer of Commission for one (1) year and has promptly paid all accounts due
- (2) provides a letter of credit from another utility
- (3) pays a deposit using verifiable funds

Any outstanding bills for previous service or miscellaneous charges must be paid before an application for new service will be accepted.

SECTION 3 BILLING

3.1 General Billing Information

Billing is in accordance with the charges and rates as regularly established by Commission. All Rate Schedules are based on monthly billing periods. Reference to one (1) month's service relates to the billing period but does not necessarily correlate to a calendar month. Commission reserves the right to read meters and present bills for longer or shorter periods.

Meters will be read on a monthly basis or at the time service transfers for the calculation of bills. Opening and closing bills for periods smaller or greater than normal will be pro-rated; the minimum billing period shall be for five (5) consecutive calendar days. Monthly service charges and standby fire service charges shall be pro-rated at the ratio of the number of days of service to a thirty (30) day month.

Bills will be based on the consumption to the nearest 1,000 gallons. No consumption charge will be made for amounts less than 1,000 gallons.

3.2 Bill Payment and Financial Assistance

Bills are payable upon presentation and past due after the due date on the bill. Commission allocates payments across all unpaid charges, paying oldest charges first and does not allocate payments to include or exclude specific charges. Late fees and charges apply per Exhibit D, "Charges for Special Services." Payment must be in the form of United States currency.

Payments may be made online, by phone, by mail, at utility drop boxes or in person at:

Medford Water Commission
200 South Ivy Street - Room 177
Medford, OR 97501-8601
(541) 774-2430
www.medfordwater.org

Past due payments should be made in person or over the over the phone with a live Customer service agent to avoid delay.

If Commission is notified that a payment cannot be processed, the attempted payment will be considered a Non-Sufficient Funds (NSF) event, and the Account Holder will be charged accordingly. Commission may require payment with Verifiable Funds after an NSF event.

A Customer who questions or disputes a bill shall be encouraged to contact Commission before collection efforts become necessary. Refer to section 4 for additional information regarding non-payment of bills and disconnection of service.

Final bills that remain unpaid for 30 days past the due date may be referred to a collection agency.

Account Holders unable to pay the full amount of their bill may:

- (1) request a mutually acceptable Payment Arrangement that includes all current billings. Acceptance of partial payments in the past does not preclude Commission's right to require full payment. An Account Holder who has not kept prior payment commitments may be prohibited from entering a new Payment Arrangement. Payment Arrangements will usually not exceed sixty (60) days and will be in addition to all current billings. Acceptance of partial payments in the past shall not prevent Commission's right to require full payment in the future.
- (2) contact one of the community service agencies that Commission provides annual grants to. These agencies offer information and programs designed to assist with payment of water bills. It remains the Account Holder's responsibility to fully and timely pay all bills, and to apply for payment assistance when appropriate.

3.3 Estimated Annual Payments

An Estimated Annual Payment plan is available with one (1) yearly payment. The payment amount is calculated based on the previous twelve (12) months of water bills. Customers that elect to make an Estimated Annual Payment will receive an additional credit on their account equal to 3.5% of the annual payment amount. This is available for existing Customers with twelve (12) consecutive months of billing history at the current location. This is an estimated billing, which is not adjusted for rate or other account changes and is not guaranteed to last a full twelve (12) billing cycles. Customers will receive a monthly statement showing current charges and remaining credit balance. Once the credit balance has run out, it is the Customers responsibility to make regular monthly payments on the account. This credit can only be applied once in a 12-month period, and the account must be active all year.

3.4 Billing for Standby Fire Service

Standby Fire Service accounts are used for fire suppression purposes only. These accounts are metered and billed at a flat rate. There is no charge for water used to extinguish accidental fires or routine testing of the fire protection system. Standby Fire Service accounts may be transferred but shall not be closed without written approval from the appropriate fire department. In the absence of a tenant, the service will be transferred into the property Owner's name.

Water used for purposes other than fire suppression or routine testing will be switched to a domestic account and additional fees and/or charges will apply.

3.5 Special Accounts

Commission may refuse to serve two (2) or more separate houses or premises through one (1) meter. If any parcel is divided where one (1) existing meter is providing service to more than one (1) separate premise, a second service must be installed and may be charged a System Development Charge (SDC) - Exhibit B.

Where residences and commercial establishments are located on separate and distinct parcels of land, or in separately owned or managed buildings, and are served through one (1) meter, the commercial rate shall apply.

Where a residence and a commercial establishment are combined in one building or operated in connected buildings, they may be served by one (1) meter, and the commercial rate shall apply.

Common-use Facilities associated with nonresidential and multifamily structures comprised of more than one (1) unit will be served per the Rate Schedules in Exhibit E. Where a Master Meter is installed, Commission will not furnish or read auxiliary or sub-meters used for the Customer's convenience.

Commission acknowledges that there are certain grandfathered contractual arrangements currently in effect.

3.6 Intermittent Users

Where an existing dedicated service and meter can be utilized at Commission's discretion to supply water to intermittent Customers, rates will apply per Exhibit E, Rate Schedule 7.

3.7 Seasonal Disconnects and Vacation Holds

The Commission does not suspend the billing of base rates or offer discounted rates for seasonal disconnects or vacation holds. This applies to both water and irrigation accounts.

3.8 Resale of Water

The rate schedules cover the sale of water for the sole and exclusive use of the Customer. Redistribution of water through a piped system for resale is not allowed. The Customer shall not resell water supplied by Commission, except as permitted under Exhibit E, Schedule 5 (District Customers), Schedule 6 (Partner Cities), and approved water service agreements.

Resale of water may be allowed under certain circumstances. These rules are not intended to restrict the manufacture and resale of treated water products such as bottled water plants with treatment facilities which may significantly alter the chemical or physical quality of the water. Commission reserves the right to review individual water service applications for Customers intending to resell water products to ensure compliance with these rules.

3.9 Leak Adjustments

The Customer retains control over the use of water on the Customer's premises, and as such, the Customer is responsible for all the water passing through the meter, including water which may be lost or wasted through leaking pipes or fixtures. Commission may make allowance for water loss if the leak is beyond the Customer's control and provided the Customer makes an immediate and diligent effort to repair the leak as soon as possible after discovery.

When the repairs of such leak have been personally observed by a representative of Commission, Commission may, upon application of the Customer, make an adjustment for the water lost not to exceed fifty percent (50%) of the excess use caused by the leak for up to a maximum of three (3) months. The adjustment will be based on the last year's consumption, if available. If not, it will be based upon the average consumption of a similar Customer.

In order to receive a leak adjustment:

- (1) Account must be in good standing.
- (2) Total water loss must be more than twenty thousand (20,000) gallons.
- (3) Customer must contact Commission within forty-five (45) days of discovery or notice from Commission to request a leak adjustment.
- (4) Customer must submit a completed application for leak adjustment after all repairs have been made within thirty (30) days of first contact.

Applications will be reviewed by Commission and if approved, an account credit will be issued within one (1) to two (2) billing cycles. Leak adjustments exceeding one (1) per calendar year will be at the discretion of Commission.

3.10 Waste of Resource

Water is regarded as a precious resource and waste is discouraged, including waste resulting from leaks, improper operation of an irrigation system or behavioral actions. Customers will be required to correct all issues that cause the waste of water on their premises in a timely manner. In the attempt to

stop water waste, Commission shall be notified immediately of known water issues and will follow these procedures:

- (1) If Commission notices abnormally high usage, a courtesy notice will be made by phone or mail to the Customer. If it is determined that the high usage is due to a leak, it is the responsibility of the property Owner to correct the leak by the next billing cycle.
- (2) If corrective action does not appear to have been made after two (2) notices, steps will be taken which may include a surcharge on the account on the amount of water deemed as wasted, and/or termination of service. If additional time is needed to make repairs, an arrangement must be made with Commission.
- (3) Service may be terminated immediately if the waste is particularly blatant and irresponsible, the leak is excessive, there is apparent damage, or it creates a potential hazard to the property or surrounding area.
- (4) Restoration of service following termination shall be subject to the same charges in effect following termination of service due to nonpayment of water bills.

3.11 Appeals

A Customer in disagreement with a water bill, supplemental charge or fee, or other charge has the right to file an appeal with Commission. Commission may also consider appeals for water usage or service installation during mandatory curtailment declarations.

Pending resolution of the appeal, the obligation to pay undisputed and subsequent charges continues. Service(s) under appeal will continue during the appeal process provided that:

- no evidence of fraud, tampering or diversion is discovered
- a legitimate and valid appeal exists in which the facts asserted support continued service
- service has not already been disconnected

If a Customer fails to accept or comply with the Commission's decision, Commission may proceed with immediate collection efforts without further notice including, but not limited to, disconnection of the water service. The decision of the Commission is final.

SECTION 4 WATER SERVICE AVAILABILITY

4.1 Interruptions, Curtailments, Fluctuations, Shortages and Outages

Commission endeavors to supply reliable water service. However, it is inherent that there will be times of failure, interruption, suspension, curtailment or fluctuation. Commission cannot and will not guarantee constant or uninterrupted delivery of water service. Commission shall have no liability to its Customers or any other persons for any interruption, suspension, curtailment or fluctuation in water service, or for any loss or damages resulting from but not limited to the following:

- (1) Causes beyond Commission's reasonable control including, but not limited to, accident or casualty, fire, flood, drought, wind, action of the elements, court orders, litigation, breakdown of or damage to facilities of Commission or of third parties, acts of God, strikes or other labor disputes, civil, military or governmental authority, electrical disturbances originating on or transmitted through electrical systems with which Commission's system is interconnected, and acts or omissions of third parties.
- (2) Repair, maintenance, improvement, renewal or replacement of facilities, or any discontinuance of service (which in Commission's judgment is necessary) to permit repairs or changes to be

made in Commission's source of supply, transmission or distribution facilities, or to eliminate the possibility of damage to Commission's property or to the persons or property of others. Whenever Commission schedules maintenance in advance which will require Customers to be without water service for more than one (1) hour, Commission will notify Customers as follows:

- a. At Commission's discretion, Customers will be notified in writing or orally depending on the circumstances.
 - b. The oral or written notice will include the following:
 - i. Reason for interruption
 - ii. Date and approximate time interruption will begin
 - iii. Expected duration of interruption
 - c. Whenever possible, Customers expected to be without service beyond one (1) hour due to a planned outage will be notified at least one (1) day in advance.
- (3) Automatic or manual actions taken by Commission (which in its sole judgment are necessary or prudent) to protect the performance, integrity, reliability, public health or safety, or stability of Commission's systems or any system with which it is interconnected. Such actions shall include, but shall not be limited to, the operation of automatic or manual protection equipment installed in Commission's systems, including, without limitation, such facilities as mains, pump and control stations, intakes and reservoirs.
- (4) Action taken by Commission to conserve utilities at times of anticipated deficiency of resources, including, but not limited to, non-voluntary curtailment or suspension of water services. For a description of voluntary and non-voluntary actions to be taken in the event of a water shortage and Customer responsibilities during a curtailment declaration, see the *Water Management & Conservation Plan, Section 4*, available on the Commission's website.

4.2 Disconnection/Reconnection at Commission's Discretion

- (1) Commission may disconnect water service(s) with written notice for failure to pay all charges when due.
- (2) Commission may disconnect water service(s) without written or verbal notice for any of the following reasons:
 - a. evidence of tampering/diversion, code violations, fraud
 - b. to protect health, life or property
 - c. violation(s) of any part of Commission policies and *Regulations*
 - d. where no Commission Account Holder exists for a service address
 - e. on a temporary basis for operational purposes

A Commission election to disconnect water service does not prevent Commission from exercising any other available rights under law, requiring compliance and imposing service fees or charges consistent with these *Regulations*.

Commission may reconnect water service(s) under the following circumstances:

- all charges for the service address have been paid in full using Verifiable Funds
- Commission judges that collection action has been satisfied
- all inspections and changes in plumbing of a disconnected service address, as required by local jurisdictions or agencies, are arranged by Customer at the Customer's expense

Where a property Owner of a disconnected premises is found to owe Commission past due monies for any premises provided with water service for the same property Owner, water service will not be started or resumed for any Applicant or Customer until outstanding debts are resolved to Commission's satisfaction.

If service has been discontinued by Commission and restored or tampered with, without Commission's authorization, Commission may remove the Customer's meter or disconnect the service from Commission's main. Under these circumstances, the service will not be reconnected until all bills, service charges, disconnection and re-connection costs, tampering fees, damages and deposits have been paid in full, and until Commission is satisfied that similar instances will not occur. In addition to the rights and remedies stated here, or as may be found elsewhere in State and local laws, Commission reserves its right to pursue legal recourse against the parties involved in, and/or benefiting from such illegal acts.

In emergency situations, where it is necessary for water service to be temporarily connected or disconnected to protect health, life or property, Commission will, at its discretion, take such action without notice or charge to the Customer.

4.3 Code Violations, Fraud and Failure to Pay

If a water regulation or code violation is detected, water service may be denied or discontinued without notice. Whenever water service has been discontinued or temporarily suspended by Commission for code violations, fraud, failure to pay all charges for service, or for violation of any part of these *Regulations*, service will not be resumed until the situation requiring such action has been resolved to the satisfaction of Commission and any other governmental agency having jurisdiction.

The Customer shall not permit any conditions to exist on their property relating to water services which would cause Commission to be out of compliance with applicable safety standards or result in a code violation attributable to Commission.

If any fraud against Commission relating to water services is detected, Commission may discontinue water service immediately without notice, refuse service or take other action permitted under law, including referral of the details to appropriate authorities for further investigation and action.

4.4 Tampering/Diversions

All Commission meters, equipment and services must not be tampered with. Commission maintains an ongoing program for detecting and deterring such activity through inspection, education, collection of costs and revenue loss, and referral to appropriate authorities for investigation and prosecution.

If water service disconnected by Commission is reconnected without Commission's authorization, Commission will remove the meter without notice. Commission will also impose applicable fees on the Customer's account in addition to charges for any actual costs of repair and replacement incurred by Commission. These charges are applicable to each tampering occurrence.

4.5 Temporary Discontinuance for Plumbing Repairs

During normal working hours, Commission will not charge fees to Customers requesting temporary discontinuance of service for plumbing repairs, other temporary discontinuance of service for less than thirty (30) days, or restoration of service after such discontinuance which requires Commission to go to the premises. When requests for these services are made after normal working hours, or if Customer abuses this service, the Customer may be charged for Commission's cost of providing such special service in accordance with Exhibit D, "Charges for Special Services."

During normal working hours, Commission will not charge disconnection or reconnection fees to Customers requesting temporary discontinuance of service for plumbing repair, other temporary discontinuance of service of less than 30 days' duration. When requests for these services are made

after normal working hours, or if Customer abuses this service, the Customer may be charged for Commission's cost of providing such special service in accordance with Exhibit D, "Charges for Special Services."

4.6 Temporary Service

Temporary service connections shall be disconnected and terminated within three (3) months after installation unless an extension of time is granted in writing by Commission. Charges for water furnished through a temporary service connection shall be at the established rates.

The Applicant for temporary service will be required to pay:

- (1) the estimated cost of installing and removing all facilities necessary to furnish such service
- (2) a deposit sufficient to cover the water use during the entire period temporary service may be used, or to otherwise establish their credit
- (3) a deposit equal to the value of any equipment loaned by Commission to Applicant for use in temporary services

The Customer is responsible for damage to the device and meter.

4.7 Unsafe Apparatus

Commission may refuse to furnish water and may discontinue service to any premises where plumbing apparatus, appliances or equipment using water are dangerous, unsafe or not in conformity with plumbing codes, laws or ordinances. Five (5) days' written notice will be given before such discontinuance of service unless immediate discontinuance is necessary to protect health, life, or property.

Commission does not assume liability for inspecting apparatus on the Customer's premises or property. However, Commission does reserve the right of inspection if there is reason to believe that unsafe apparatus is in use.

4.8 Privately Owned Pipelines

Commission may discontinue the delivery of water to any privately owned main or pipeline where such main or pipeline is not maintained or constructed in accordance with the *Regulations* as now or hereafter adopted. Five (5) days' written notice will be given before such discontinuance of service unless immediate discontinuance is necessary to protect health, life, or property.

4.9 Cross Connections

Commission may immediately discontinue service to any premises where actual or potential cross connections exist. Compliance with cross connection control rules is mandatory. Cross connection control program rules are referenced in Section 12.

SECTION 5 SERVICE CONNECTIONS AND METERS

5.1 Ownership of Meters

Commission shall own, install, and maintain all necessary meters for measuring the amount of water used by the Customer. Where a Master Meter is used, Commission shall not furnish or read auxiliary or sub-meters used for the Customer's convenience.

5.2 Installation and Maintenance

The installation and maintenance of service connections shall be performed only by duly authorized employees or representatives of Commission.

Charges for service connections are payable in advance and shall be in accordance with Commission's regularly scheduled charges and rates (refer to Exhibit D, "Charges for Special Services") including SDCs. For service connections 3 inches (3") and larger, the full cost shall be made in advance of performance of the work.

5.3 Customer Metering

The normal standard is ONE (1) meter per tax lot unless any of the following situations apply.

- (1) Master Meter will be allowed, upon request, to serve multiple buildings under one (1) tax lot provided the property cannot be logically divided as determined by the Medford Planning Department and/or Commission.
- (2) More than one (1) meter will be allowed, upon request, to serve a duplex or ADU (Additional Dwelling Unit) development shall be separately plumbed for each premise.

5.4 Re-Setting Charge

If service to a premise has been discontinued and the meter has been removed, any Applicant for re-establishment of service shall be charged for re-setting the meter, based on the meter size, in accordance with Commission's regularly scheduled charges and rates.

5.5 Size and Location

Commission will install a service connection and meter of the size and location requested by the Applicant except that Commission reserves the right to determine the size and type of service connection and meter to be installed, based on the estimated rate of water use by the Applicant and pressure conditions and provided that the location complies with Commission's construction standards for service connections. The minimum size shall be a one-inch (1") service connection with a 5/8" x 3/4" meter. When the location of the service connection is selected by the Applicant, they shall assume full responsibility for interference with other structures, including existing underground utility installations.

5.6 Meter Tests

Commission will, upon request, test any Customer's meter. If the meter is found, upon test, to over-register more than two percent (2%), the Customer's billing shall be adjusted for a maximum of six (6) months to reflect the correction. No charge will be made to the Customer for the meter test except that if requests for testing meters are made by the Customer more often than once (1) every three (3) years, Commission may charge the Customer for the cost of making such test if the meter does not over-register more than two percent (2%).

5.7 Non-Registering Meters

Should any meter malfunction and incorrectly register the amount of water used by the Customer, the billing shall be computed by estimating the consumption with the previous year's usage for the same month or upon a reasonable comparison with the use of other Customers receiving the same class of service during the same period and under similar circumstances and conditions.

5.8 Inaccessible Meters

If the meter is inaccessible at the regular reading date, the billing consumption will be estimated with the previous year's usage for the same month, or by reasonable comparison with the use of other

Customers receiving the same class of service during the same period and under similar circumstances and conditions.

If a Customer blocks access to the meter and has been given reasonable time to arrange for access to the meter and has not responded, Commission may surcharge their account. Adjustment will be made to the bill when the Customer has arranged for permanent access to the meter. Refer to the "Rights-of-Way and Right-of-Access" section for additional information.

5.9 Abandoned Service Connections

If a service connection to a premise has been abandoned for more than three (3) years, Commission may remove the service and meter setting. If the service is removed and the Customer wants to restore service to the property, a new installation charge will be due in accordance to section 5.2.

If a Customer requests relocation of meter, all costs related to new installation, including any increased SDCs and abandonment of the existing service, shall be paid for by the Customer. SDCs cannot be transferred or credited to other meters not on the original Tax Lot of property. Multiple services to be abandoned on a Tax Lot of property may apply related credited SDC's to pay for abandonment charges.

SECTION 6 RIGHTS-OF-WAY AND RIGHTS-OF-ACCESS

Commission shall be granted, at no cost, all rights-of-way, rights-of-access, and easements necessary to serve the Customer for the installation, maintenance, repair, replacement, removal or use of any or all equipment or materials used to supply and deliver water to the Customer.

Access at all times to the premises of the Customer for the purpose of reading of meters, testing, repairing, removing or exchanging any or all equipment belonging to Commission shall be deemed granted during the time that water service is accepted by the Customer. The Customer shall not store materials, park vehicles or otherwise over the water meter, or erect fences or other obstructions which would block access to reading of the Customer's meter, operation of valves or fire hydrants. It shall be the Customer's responsibility to remove or trim any shrubs, hedges or other plants which interfere with reasonable access for reading of meters or access to fire hydrants or valves. Reasonable access is defined as an unobstructed clear zone at least twelve (12) inches wide on all sides and 6 feet above the water facility in question. Fire hydrants require five (5) feet of clearance around the hydrant. If, after written notice, the Customer does not remove or trim interfering shrubbery, hedges or plants, Commission shall be granted all necessary rights-of-way and rights-of-access to perform such trimming. Commission gives the Customer thirty (30) days to accomplish their own trim and/or removal of material blocking access to the meter. If the situation is not corrected at the time of the next normal reading day, a Water Commission representative will perform the necessary work. Trim details and other information regarding access to meters are available upon request.

SECTION 7 DAMAGES AND RESPONSIBILITY

7.1 Responsibility for Customer Equipment

The Customer shall, at his own risk and expense, furnish, install and keep in good and safe condition all equipment that may be required for receiving, controlling, regulating water pressure, applying and utilizing water, and Commission shall not be responsible for any loss or damage caused by the improper installation or inadequacy of such equipment, or the negligence, want of proper care or wrongful act of the Customer or any of their tenants, agents, employees, contractors, licensees or permittees in installing, maintaining, using, operating or interfering with such equipment.

No reduction will be made in charges for water service for lack of supply caused by freezing of the Customer's pipes or any other cause.

When requested to turn on water by a Customer, Commission shall not be responsible for damage to property caused by the release of water from spigots, faucets, valves or other equipment left in an open position, nor shall Commission be responsible for damages or injuries sustained through failure to exclude water from a premise.

7.2 Damage to Commission's Property

The Customer shall be liable for any damage to equipment or property owned by Commission which is caused by an act of the Customer or his tenants, agents, employees, contractors, licensees or permittees, including the breaking or destruction of seals or locks.

If Commission's facilities are required to be altered or moved because of change, configuration or usage of any properties, the property Owner will be responsible for the full cost of the alterations.

SECTION 8 CONTROL VALVES

8.1 Separate Control Valves for Each Premise

In the event that more than one premise is served through one meter, each premise shall have its own separate control valve which may be used by Commission for discontinuance of service. The location of such separate control valves shall be as approved by Commission.

8.2 Customer Control Valves

In accordance with the provisions of prevailing plumbing codes, the Customer shall install a suitable control valve which the Customer or their agent may utilize for controlling the water supply to the Customer's premises. Commission's control valve on the upstream side of the meter shall not be considered as fulfilling the plumbing code requirement for a separate Customer control valve although Commission may, at the Customer's expense, install a Customer control valve on the downstream side of the meter and within the meter box for use by the Customer. Any person or agent of any person, other than authorized employees of Commission, who operates any valve or curb stop on the upstream side of the meter shall do so at their own risk, and Commission will hold any such person responsible for the cost of repairing any damage to such valve or curb stop caused by such operation.

As a part of the installation of new service connections, Commission will install a Customer control valve on the downstream side of the meter and within the meter box. When a Customer control valve in the meter box does not now exist, Commission may, at the request of the Customer, install such Customer control valve at the expense of the Customer in accordance with its regularly scheduled charges for such work.

SECTION 9 DISTRIBUTION SYSTEM EXTENSIONS

9.1 Procedure

Distribution extensions, including lateral water mains, and special facilities such as reservoirs and pump stations that are required specifically to provide pressure or storage for an exclusive area may be financed and installed under any of the following procedures:

- (1) By private contract based on plans prepared by a registered professional engineer which have been reviewed and approved by Commission and with dedication of the facilities to Commission upon completion and acceptance. Acceptance of facilities installed under this procedure shall be with the provision that Commission shall be indemnified and saved harmless from any and all defects appearing or developing in the workmanship or materials in such installations for a period of one year after acceptance by Commission. This procedure is normally used for development of subdivisions or commercial properties.

- (2) Construction by contract with Commission or by Commission forces in accordance with plans prepared by Commission forces and payment of the cost of the project by Commission or in part by Commission or entirely by others. This procedure is normally used for the installation of transmission water mains, reservoirs or pump stations benefiting a large portion or the entire system.
- (3) By petition to the Medford City Council by Owners of property which would be benefited by the installation of the facilities requesting installation of the distribution system extension and payment of the cost by the benefited property Owners through the assessment procedure (LID's). This procedure is normally used where there are existing streets without water mains and where there are multiple property Owners.

9.2 Policy on Sizing

- (1) Sizing of water facilities necessary to serve a development shall be determined by the "Medford Water Commission Standards for Water Facilities" and at the discretion of the Engineering Division of the Commission. The normal size of lateral mains for single-family residential areas is eight inches (8"). For permanently dead-ended mains not supplying hydrants and not exceeding two hundred feet (200') in length, 4-inch (4") mains may be used, depending on the number of service connections to the main. On permanently dead-ended lateral mains supplying fire hydrants, Commission may require a minimum main size of eight inches (8"). The normal size of lateral mains for commercial, industrial, and multiple-family areas shall be twelve inches (12").
- (2) In all commercial, industrial or residential areas, the main shall be extended through the tax lot requesting service. If the development requesting service occupies both sides of the right-of-way on which the main is being extended, then the main extension must extend totally through the lots requesting service. If a main extension has been installed to serve one side of a right-of-way, and the lot requesting service is on the other, then the main extension shall extend to the end of the lot.
- (3) When Owners are required to extend mains across property which can receive direct benefit, and such property is not, will not or cannot pay their proportionate share of the cost of the extension, Commission, upon request, shall set a Refund District agreement for that main. Commission shall collect the prorated share of the cost of the main extension and refund this amount to the developer who paid the cost of the extension. The term of this agreement shall be twenty (20) years. Commission shall be the sole judge as to the amount to be charged for each connection to the main. No interest or other charges shall be allowed, and the assessment shall be based on the actual cost of the main extension.

9.3 Policy on Distribution System Extension Financing

As a matter of general policy, Commission's investment in facilities required for main oversizing will be limited to the cost of pipe materials only and based on invoices provided by the developer. Evidence of competitive bids for material may be required prior to construction. In some cases where conditions are beyond the norm (larger diameter pipe involving extra laying and excavation costs or rock excavation) pre-approved, additional oversizing costs may be allowed.

Applicants for extension of the water distribution system by Commission may be required to advance to Commission, prior to construction, the estimated reasonable cost of the mains and any additional facilities that are required specifically to provide pressure or storage exclusively for the service requested. Or, if the project is to be financed through assessments, the assessment may include the entire cost of the mains, and any additional facilities that are required specifically to provide pressure or storage exclusively for the service requested.

9.4 Charges in Lieu of Assessment (CLAs) and Refund Districts (RDs)

When application is made for a service connection to a main for water service to a lot or parcel of property abutting on the street or other easement wherein such main is located, and said property has never been assessed for any portion of the cost of constructing said main, or when a lot or parcel of property has been benefited by, but never assessed for transmission mains and/or any additional facilities for provision of pressure or storage, before such application is granted and the service connection installed, the Applicant shall be required to pay an in-lieu charge in accordance with Commission's regularly scheduled charges and rates. Or, in the event that an assessment rate has been established by city ordinance for a portion of said main or for a transmission main or any additional facilities required for storage or pressure, the CLA shall be as indicated in Exhibit A of these regulations.

Upon annexation or upon receiving water service to any property not included in Exhibit A, the Owner/Applicant may be required to pay an in-lieu charge if the property has never been assessed for the water facilities serving the property.

If the application is for service to a flag lot (for purposes of this section, a flag lot is defined as a lot having less than fifty-seven feet (57') of frontage and with the building on the lot being one hundred feet (100') or more distance from the street), the CLA shall be in accordance with Commission's regularly scheduled charges for CLA for flag lots. Or, if an assessment rate has been established, the minimum frontage to be used in determining the amount of the CLA shall be fifty-seven feet (57'). This paragraph shall apply only when the application is for connection to a water main owned by Commission. CLAs shall be in addition to the charges for service connection installations.

In-lieu charges (CLAs and RDs) shall be in addition to the charges for service connection installations.

9.5 System Development Charges

Certain portions of the water system may be subject to System Development Charges (SDCs) to pay for transmission, distribution, storage and pumping capacity or to pay the cost of special facility needs to provide service to the property. A SDC is also collected for all new services or for services that are enlarged, which covers the costs of treatment plant and distribution water main expansion.

SDCs shall be paid in full prior to water service installation. For subdivisions and site development involving construction of new water improvements, full payment of SDCs may be deferred until upon completion and acceptance of water improvements, but prior to setting of any water meters. (See Exhibit B, "System Development Charges.") These fees shall be in addition to applicable CLAs, special charges, or service connection fees.

9.6 Private Pumps

- (1) It is the policy of Commission to discourage the use of private individual booster pump systems to the public distribution system. No pump shall be directly connected to the incoming water supply line due to potential contamination during mainline repair depressurization. An air gap shall exist between the incoming water supply line and any booster pump. If the water service is additionally for sprinklered fire suppression, the use of a commercially designed fire pump system meeting both the State Fire Code and Commission *Regulations* will be reviewed for each individual situation.

A pump found directly connected to Commission water without an air gap shall have three (3) weeks to correct the situation. A loss of prime or low pressure cut out switch set at the State standard of twenty (20) psi shall be installed until the situation is corrected. If the situation is not corrected, water service will be terminated. (See Section 4.7, "Unsafe Apparatus".)

- (2) Commercial industrial water service for sprinklered fire suppression, having inadequate water pressure, will use a commercially designed fire pump system meeting both the State Fire Code

and Commission *Regulations* that will be reviewed for each individual situation. The pumping facility must be designed to ensure that minimum pressure will be maintained in the Commission's distribution system. This may include throttling valves, variable speed pumps, low capacity pumps and alarm systems.

9.7 Design Parameters

Standards and requirements for engineering design are defined in the current "Medford Water Commission Standards for Water Facilities."

SECTION 10 PUBLIC FIRE HYDRANTS

10.1 Fire Hydrants for Public Use

Commission will accept and maintain fire hydrants within public streets and rights-of-way and fire hydrants installed on private property when such hydrants are for public use. The cost of fire hydrants and their installation and any water mains required solely for fire protection shall be borne by the benefited property Owners (Easements will be required for such hydrant located on private property).

When fire hydrants are installed in conjunction with new water mains, the cost of the hydrant installations shall be included with and made a part of the water main cost to be paid for by the benefited property Owners in accordance with Section 21.2 and 21.5 of these *Regulations*.

The number and location of fire hydrants shall be in accordance with applicable Jackson County Fire Districts #3 and City of Medford Fire Department.

Fire hydrants are for the sole use of the Commission, Medford Fire Department, or those designated by the Commission within the city limits of the City of Medford and water districts served by the Commission.

10.2 Use of and Damage to Fire Hydrants

No person or persons, other than fire department, water utility personnel or designated persons shall operate any fire hydrant or in any manner damage or tamper with fire hydrants. Any violation of this regulation will be prosecuted according to law.

10.3 Moving of Fire Hydrants

When a fire hydrant has been installed in a location in accordance with approved plans or as specified by the Fire Department, Commission has fulfilled its obligation. Persons desiring a change in location, size or type of fire hydrant shall bear all cost of such changes. Any change in the location of a fire hydrant must be approved by the fire department and Commission.

10.4 Painting of Fire Hydrants

Commission charges a fee for painting each new fire hydrant. Refer to Exhibit D, "Charges for Special Services."

10.5 Temporary Service from Fire Hydrants

Commission may allow fire hydrants to be used on a "temporary" basis by contractors for filling of tank trucks on a day-to-day basis upon making formal application. Water taken from a fire hydrant is Non-Potable Water. It is important to remember that fire hydrants are an essential part of the community's fire protection program and utilization of them for temporary service can delay or hamper their effectiveness. Utilization of fire hydrants for temporary service shall be limited to ninety (90) days. Extension of this period may be granted by request.

No hydrant may be utilized without a Commission installed backflow and control device. During peak construction periods, a shortage of devices may occur, and allocation will be on a first come, first serve basis. Commission reserves the right to limit one device per company.

Charges for fire hydrant temporary service shall be at Commission's regularly established schedule of charges and rates. Such charges include Commission's cost of furnishing, installing, maintenance, and subsequent removal of the device and the cost of water used. Such charges are based on the use of a single hydrant and moving of the equipment shall constitute a separate charge.

Persons responsible for unauthorized use of fire hydrants without Commission's flow control and backflow protection equipment shall be charged a tampering and inspection fee and for water used in accordance with Commission's regularly scheduled charges and rates.

Temporary service will be provided from November 1 through March 1 if the Applicant provides adequate protection against freezing weather conditions. The temporary fire hydrant connection must be protected, to Commission's satisfaction, within two (2) hours of installation. If the device is not adequately protected, within two (2) hours, the device will be removed, and the Applicant's installation charge forfeited. The contractor shall be responsible for the cost of repair of any device damaged by freezing or neglect.

Contractors performing work within the city limits of the City of Medford and existing surrounding water districts or service area that are not master metered may be allowed to utilize temporary service from a fire hydrant. The water taken from a fire hydrant may not be used or transported to other areas outside of our service boundary. Water from the temporary service is for the exclusive use of the contractor or their designated subcontractor for the express project identified on the application for service. Water for outside use can only be obtained at a dispenser at the Water Commission's service center at Columbus and McAndrews. A water dispenser is located at 724 Antelope Road in White City at the site of the Jackson County Public Works shops.

10.6 Bulk Water Sales from Fire Hydrant

Bulk water sales from fire hydrants are not allowed. Bulk water can be purchased at a water dispenser station.

SECTION 11 PRIVATE FIRE SERVICE

Standards and requirements for private fire protection services are defined in the current "Medford Water Commission Standards for Fire Protection Systems."

SECTION 12 PREVENTION OF CONTAMINATION BY BACKFLOW & CROSS CONNECTIONS

Standards and requirements for cross connection issues are defined in the *Medford Water Commission Standards for Backflow Protection Assemblies*.

12.1 Private Wells and Auxiliary Water Supplies

Oregon Health Division rules strictly prohibit interconnection of other water supplies with a municipal system without the installation and maintenance of approved backflow protection. Auxiliary water supplies (private wells, piped irrigation sources, etc.) are major cross connection control hazards and therefore, must be effectively isolated from the domestic water supply.

- (1) Commission Cross Connection policies and requirements for Customers with private wells are as follows:

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- a. Premise isolation (with approved Reduced Pressure (RP) assembly installed directly behind the meter) is required for all properties with auxiliary water sources.
 - b. No backflow protection is required if a well can be verified to be permanently inactivated by removing the well pump and associated plumbing, and welding the well casing closed. In such cases, formal abandonment in accordance with requirements of the Jackson County Water Master should be pursued by the property Owner.
 - c. If the well remains active, an approved RP back flow assembly is required at the service connection. The RP backflow assembly shall drain to daylight and be protected from freezing. On-site plumbing is the responsibility of the local plumbing authority.
 - d. Visual inspection of a weld sealed well casing is required to avoid installing backflow protection.
- (2) Rainwater harvesting or gray-water systems shall be evaluated on a case-by-case basis.
 - (3) A new service to any premise with an active well or other auxiliary water supply on-site shall be locked OFF until the installation and initial test of a RP is verified by Commission.
 - (4) An existing service to any premise with an active well or other auxiliary water supply on-site shall be required to be retro-fit with a RP at the service connection.
 - (5) Plumbing permits are required when installing backflow prevention assemblies.
 - (6) All backflow prevention devices are subject to annual inspection and testing. The cost of annual performance testing and any required maintenance is the responsibility of the device Owner. Annual testing and routine maintenance for backflow prevention assemblies located on "single-family residential" service connections may be included in Commission's "Residential Backflow Protection Program" detailed in Section 12.2.

12.2 Residential Backflow Protection Program

To accomplish the common goals of maintaining safe drinking water while providing high Customer service, Commission has adopted a program to assist single-family residential Customers with the annual testing and maintenance requirements for backflow prevention assemblies. The Residential Backflow Protection Program provides annual testing and routine repair services for all privately owned backflow assemblies located on single-family residential services.

Backflow prevention assembly installation and initial performance testing is the responsibility of the device Owner. Assemblies will be adopted into the program thereafter. All backflow prevention assemblies remain the property of the Customer.

Commission will provide annual testing and routine repair services only. Major repairs such as valve replacements or device replacements are not covered in this assistance program. Program costs are recovered in a base-level charge applied equally to all single-family residential water services.

Customers may opt to secure their own annual testing services in lieu of allowing Commission representatives access to test and repair the assembly.

12.3 Commercial, Industrial and Multi-Family Backflow Protection

All Commercial Systems and Multi-Family Units shall be required to install backflow protection at the service connection to the premise with service installation, remodel, tenant improvements, and/or change of use. The degree of hazard protection will be determined by MWC.

In addition, backflow prevention assemblies for protecting community water systems shall be installed at the service connection to premises where an approved air gap does not exist and:

- (1) There is an auxiliary water supply which is, or can be, connected to the potable water piping;
- (2) There is piping for conveying liquids other than potable water, and where that piping is under pressure and is installed in proximity to potable water piping;
- (3) There is intricate plumbing which makes it impractical to ascertain if cross connection exists.
- (4) There is backsiphonage potential.

SECTION 13 AIR CONDITIONING AND REFRIGERATION

13.1 Definitions

For the purpose of this section, the following terms shall have the following meanings:

- (1) The terms "air-conditioning system" and "refrigeration system" shall include any combination of equipment, whether compressor or other type, by which heat is removed from the air and from which the accumulated or effluent heat is wholly or partially removed by the use of water.
- (2) "Air-conditioning system" shall mean an installation for maintenance, by heat removal, of temperatures which are not less than 60° F.
- (3) "Refrigeration system" shall mean an installation for maintenance, by heat removal, of temperatures which are less than 60° F.
- (4) "System" shall mean any combination of apparatus, individual unit, group or collection of units supplied with water through any Customer service pipe connected to the public water system.
- (5) "Rated capacity in tons" shall be considered as not less than the following:
 - a. total maximum BTU's per 24 hours of capacity of the installation divided by 288,000; or
 - b. the nameplate horsepower of any compressor prime mover unit, for any air-conditioning installation; or
 - c. two-thirds of the nameplate horsepower of (b) above, for any refrigeration installation.

13.2 Water Use and Conservation

All air conditioning systems and refrigeration systems having rated capacities exceeding three (3) tons per 24 hours using water cooling equipment shall be of enough capacity to ensure that the requirements for make-up water when operating under a full loading at maximum summer temperatures will not exceed:

- (1) Evaporative coolers, cooling towers and spray ponds 0.05 gallons per minute per ton of rated capacity
- (2) Adiabatic coolers 0.2 gallons per minute per ton of rated capacity

13.3 Installation and Sanitary Protection

No piping connection shall be installed which would permit direct use of water from the public water system and which would allow the by-passing in part or in entirety of the necessary evaporative condenser, cooling tower, spray pond or other water-cooling equipment.

13.4 Effective Date of Compliance

For new installations, these *Regulations* shall be effective immediately.

Existing installations shall be modified to conform to the provisions of these *Regulations* whenever such existing installations are improved, increased in capacity, relocated or changed in any manner. If a critical condition develops in the public water supply system, all installations not equipped to conserve water shall be subject to immediate discontinuance upon notice.

13.5 Water Source Heating/Cooling Pumps

A demonstration project allows a limited number of water source heat pumps to be installed in the system. No additional water source heat pumps are allowed.

SECTION 14 GROUND WIRE ATTACHMENTS

The attachment of any electrical ground wire to any plumbing which is or may be connected to a service connection or main belonging to Commission by any person shall be at their own risk. Commission will assume no liability for damage to property or injury to the persons caused by such ground being made ineffectual through removing of a meter or other break in electrical conductivity or the use of plastic or other nonconducting materials. Commission will hold the Customer liable for any damage to its property caused by such ground wire attachments.

SECTION 15 SURGE CONTROL

Commission may discontinue service to Customers when the Customer's rate of water use is suddenly changed as caused by a quick closing valve or other device which creates excessive pressure surges in the public water system. Commission may approve the installation and operation of surge suppression devices by the Customer at the Customer's expense as a condition of continued service.

SECTION 16 IRRIGATION**16.1 Rate of Use of Water**

Commission may require that landscape or garden watering systems with a capacity exceeding twenty (20) gallons per minute be operated only during off-peak hours of 9:00 p.m. to 6:00 a.m. If required, but not enacted, a surcharge may be added to the billing or termination of service.

16.2 Water Waste

Where water is wastefully or negligently used on a Customer's premises which adversely affects the surrounding property, Commission may discontinue service to the premises if such conditions are not corrected after notice. (See also Section 3.10, "Waste of Resource".)

SECTION 17 WATER PRESSURE STANDARDS

For the provision of water service to Customers, the minimum water distribution main pressure shall be thirty-five (35) pounds per square inch. Applications for service from mains having operating pressure less than the minimum shall be denied and such Applicants shall be given the option of initiating the installation of the necessary distribution system facilities to provide water service above the minimum pressure in accordance with Commission's distribution system extension policy and procedure. Where service is presently provided at water pressure in the distribution main of less than the minimum it shall be discontinued or corrected as quickly as practicable.

Customers who receive water pressure in excess of eighty (80) psi are encouraged to install and maintain pressure reduction valves. All costs associated with the installation and maintenance of these pressure control devices shall be the responsibility of the Customer.

SECTION 18 SURPLUS WATER

18.1 Use of Surplus Water

Water disposed of or sold outside of the boundaries of the City of Medford shall only be surplus water.

18.2 Rights to Surplus Water

Customers' rights of use of surplus water of Commission shall not be prior or superior to the rights to the use granted to others by Commission and shall at all times be subject to the *Regulations* of Commission. Limiting or restricting the supply of water to any Customer is in the sole discretion of Commission, when deemed advisable or necessary for the distribution and use of the surplus water of the City of Medford, taking into consideration the Commission water system, the condition of the water system, the surplus water available, requirements and use, and such other conditions as Commission shall deem pertinent.

SECTION 19 UTILITY AND MUNICIPAL CUSTOMERS

19.1 Contracts

Commission requires a contract for service to utility and municipal Customers. Such contract shall set out the maximum quantity of water to be supplied, the maximum rate of use of water, the location of the connection or connections, the location of the area to be supplied, a requirement that service to the Customer shall be in accordance with these *Regulations* and the current and future water rates that may be modified or changed by Commission and such other provisions as Commission may deem necessary. Contracts with utility Customers will allow for operation and maintenance of the utility Customer's facilities by Commission forces.

19.2 Extension of Facilities

At the time of entering into a contract with Commission, utility Customers shall file with Commission a written legal description of the area to be served by the utility Customer and the utility Customer shall not supply service outside of such described area without written consent of Commission. Utility Customers shall have received the written consent of Commission before annexing and serving additional areas. The area in which municipal Customers may supply water service is defined in the water supply contract for each entity.

SECTION 20 PUBLIC RECORDS REQUESTS

Commission strictly adheres to all provisions of ORS 192.314, Right to Inspect Public Records. Fees may be charged to reimburse all costs associated with making non-exempt records available to the public per Exhibit D, "Charges for Special Services."

SECTION 21 ADJUSTMENTS AND REVISIONS

Commission reserves the right to change these *Regulations*, Rate Schedules, and regularly scheduled miscellaneous charges as it deems necessary. Where applicable, these *Regulations* cancel and supersede all previous *Regulations* issued by the Commission.

These *Regulations* are available for inspection on Commission's website and in the office during regular business hours. Copies may be purchased in accordance with Commission's regularly scheduled charges and rates.

SECTION 22 DEFINITIONS

Account Holder	An individual, partnership, corporation or governmental agency or agent of any of these receiving water service.
Applicant	An individual, partnership, corporation or governmental agency or agent of any of these applying for water service.
Commercial Service	All water service except that defined as residential or industrial and including service to governmental agencies.
Commission	The Board of Water Commissioners of the City of Medford or its authorized agents or employees.
Customer	An individual, firm, corporation, or governmental agency receiving water service from Commission.
Customer Line	The pipe, valves, and facilities leading from the meter, or shut-off valve, or double detector check in the case of a fire service, into the premises served.
Standby Fire Service	The provision of water service exclusively for fire sprinkler systems, hose connections, and private fire hydrants using water only for extinguishing fires or for testing.
Group Customer	Customers served as a group through a master meter where one Customer of the group is responsible for payment of monthly charges.
Industrial Service	The provision of water service to premises wherein the manufacturing or processing of a product is performed.
Irrigation Account	Water Service that is provided through a separate meter that supplies water for outdoor use only.
Landlord/Owner	The person or business who owns the property is the owner. The person or business who the owner has an agreement with to manage and rent the property to a tenant is the landlord.
Main	A water line two inches (2") or larger in diameter and designed or used to serve more than one (1) premise.
Municipal Customer	Incorporated cities purchasing wholesale water from Commission.
Premise	A continuous tract of land, building, or group of adjacent buildings under a single control with respect to use of water and responsibility for payment.
Residential Service	Water Service to any structure used primarily for residential purposes and which is not an integral part of a commercial venture.

Multiple-Family Residential Service	Service to a premise which consists of two or more dwelling units (structure or the part of a structure that is used as a home, residence or sleeping place by one person who maintains a household or by two or more persons who maintain a common household).
Service Connection	The pipe, valves and other facilities extending from the main to and including the meter, or in the case of a fire service, to the shut-off valve or double detector check in the vault. In the case of a fire service where there is no shut-off valve, or when the DDC device is within the structure, Commission's responsibility for the service connection ends at the edge of the public right of way.
Surplus Water	Remaining water available for contractual sale after unrestricted use by Commission, its customers and special Commission agreements with others within and without the City of Medford.
Temporary Service	Service for circuses, bazaars, fairs, construction work, and similar uses of a short term or transient nature and any service that does not meet the requirements for permanent service line or main or main extension.
Tenant	A person who occupies a property rented from an owner/landlord.
Transmission Main	Those water mains that normally provide water for a large area and transport water for long distances for distribution by distribution mains.
Utility Customer	Domestic water districts incorporated under Oregon State Statutes or private corporations organized for the provision of water service to 15 or more premises.
Water Service	Water furnished within the city of Medford and certain other areas outside the city limits by Commission.



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EXHIBIT A TO REGULATIONS GOVERNING WATER SERVICE

LIST OF STREETS, ALLEYS AND EASEMENTS FOR CHARGES IN LIEU OF ASSESSMENT (CLAs & RDs)

Effective July 1, 2021

In accordance with the "Regulations Governing Water Service", the following in-lieu charges (marked as **CLA**) are to be collected by Medford Water Commission (MWC) from all applicants for new service connections to the water mains installed by MWC if the applicant's property fronts on or is adjacent to the alley, street or easements. Also listed are "Refund Districts" (marked as **RD**) established by Resolution for refunding moneys to developers who installed water lines, which benefit property owners developing property subsequent to installation of the water line.

In-lieu charges are based on water main size and street condition*:

Water Main Size / Street Condition	Charge in Lieu, per foot, per side of street
8" Unpaved	\$28.55
8" Paved	\$54.79
12" Unpaved	\$41.42
12" Paved	\$67.67

NAME OF STREET	CLA OR RD	AMOUNT TO CHARGE PER FT.	SIZE OF MAIN	PORTION SUBJECT TO IN LIEU CHARGES
Aerial Hts Dr Res #1547 <i>(Expires 05/6/2024)</i>	RD	\$21.91	8"	744'; 3,440' (+/-) W of Cherry Ln to 4,175' (+/-) W of Cherry Ln; N&S sides <i>(Pay: 55% to Gordon Dickerson, 2207 Quail Point Terrace, Medford OR 97504; 45% to James Post, 17480 Holy Names Dr - Unit 312, Lake Oswego OR 97034-5153)</i>
Airport Rd	CLA	\$28.55	6"/24"	Both sides from Airport to Table Rock Rd
Albert St	CLA	\$28.55	4"	W side from Prune to Dakota
Barnett Rd	CLA	\$28.55	12"	N Phoenix Rd to city limits, N side
Biddle Rd	CLA	\$28.55	6"/12"/2"	Both sides Crater Lake Hwy to Airport Rd
Biddle Rd	CLA	\$28.55	6"	Both sides from Morrow to McAndrews
Biddle Rd	CLA	\$28.55	4"	Both sides from McAndrews to 685' S of McAndrews
Brookdale Rd	CLA	\$28.55	8"	Both sides from Big Butte Springs Line #2 to McAndrews
Brookdale Rd	CLA	\$28.55	24"	Both sides from Big Butte Springs Line #2 to boundary of the #1 pressure level
Brookdale Rd	CLA	\$28.55	6"	Both sides from McAndrews Rd to Lone Pine Rd
Capital Ave	CLA	\$28.55	8"	N side from Reservoir #3 to E end of street
Cherry Ln	CLA	\$28.55	10"	From Stanford to city limits, S side
Cherry St	CLA	\$28.55	8"	Meadows to Prune - within city limits
Chestnut St	CLA	\$28.55	14"	Both sides from Stewart to Prune
Chestnut St	CLA	\$28.55	6"	Lot 1, B13 Benson Addition, SW corner Chestnut & Meadows Ln
S Columbus St	CLA	\$28.55	20"	Both sides from Stewart to city limits
Corona Ave	CLA	\$28.55	6"	Both sides from Grand to 800' N of Hilton
Corona Ave	CLA	\$28.55	8"	Both sides from Grand to McAndrews
Covina Ave	CLA	\$28.55	4"	Both sides from Crater Lake Ave to Grand
Crater Lake Ave	CLA	\$28.55	20"	Both sides from Spring St to McAndrews Rd
Crater Lake Ave	CLA	\$28.55	6"/14"	Both sides from McAndrews to Covina
Crater Lake Ave	CLA	\$28.55	12"	W side from Stevens to Saling
Crater Lake Ave	CLA	\$28.55	6"/14"	Both sides from Roberts W to Delta Waters

NAME OF STREET	CLA OR RD	AMOUNT TO CHARGE PER FT.	SIZE OF MAIN	PORTION SUBJECT TO IN LIEU CHARGES
Crater Lake Ave	CLA	\$28.55	6"/16"	Both sides from Delta Waters to 700' N of Delta Waters
Crater Lake Hwy	CLA	\$28.55	14"	SE side from Whittle to extension of Corona
Crater Lake Hwy	CLA	\$28.55	6"	SE side from Delta Waters to Whittle
Crater Lake Hwy	CLA	\$28.55	14"	NW side opposite Delta Waters; Whittle to Martin Station
Crews Rd	CLA	\$28.55	24"	NW side from Table Rock to 140' NE of Pepper extension
Dakota Ave	CLA	\$28.55	6"	S side from Columbus to Chestnut
Delta Waters Rd	CLA	\$28.55	6"	Both sides from Crater Lake Ave to Crater Lake Hwy
Delta Waters Rd	CLA	\$28.55	16"	N side, E of Tahitian to city limits; S side, Stonebrook to city limits
Dixie Ln	CLA	\$28.55	8"	From 1457 Dixie Ln S to 1617 Dixie Ln, both sides
Ellendale Dr	CLA	\$28.55	8"	Both sides within city limits from Barnett to Halsey
Foothill Rd	CLA	\$28.55	16"	E side Hillcrest S to Caperna
Foothill Rd	CLA	\$28.55	12"	Hillcrest N to Lone Pine, both sides within city limits
Garfield St	CLA	\$28.55	24"	Both sides from Peach to Columbus
Garfield St	CLA	\$28.55	24"	Tax Lot 2600
Garfield St	CLA	\$28.55	4"/6"/24"	S side from Marsh Ln to city limits and N side from Kenyon to city limits
Grand Ave	CLA	\$28.55	4"	Both sides from Crater Lake Ave to Covina
Grand Ave	CLA	\$28.55	6"	Both sides from Covina to Corona
Grand Ave	CLA	\$28.55	4"	Both sides from Corona to Poplar Dr
Groveland Ave	CLA	\$28.55	6"	Both sides from Oakwood to Woodlawn
Halsey St	CLA	\$28.55	24"	Both sides of entire street
Harrison Ave	CLA	\$28.55	6"	N side from Valley View to Sunrise
Hart Avenue (Expires 7/06/30)	RD	\$28.09	8"	400', on Hart Ave from Agate St to approximately 400 Feet North of Agate Street (Pay: Horton Homes Inc., PO Box 3354, Central Point Oregon 97502)
Highcrest Dr	*	*	*	*Note to File Gary Whittle, Stardust PS/Zone 5
Highland Ave	CLA	\$28.55	16"	W side from 100' S of Keene Way to Greenwood; E side from 100' S of Keene Way to Roxy Ann, and E side from Siskiyou to Greenwood
Hilton Rd	CLA	\$28.55	6"	Both sides from Corona to Crater Lake Hwy
Hilton Rd	CLA	\$28.55	12"	Both sides from Crater Lake Hwy to Biddle
South Holly	CLA	\$28.55	8"	From Stewart to Garfield, E side
Jackson St	CLA	\$28.55	16"	North side from Sunrise to Barneburg
Jeanette St	CLA	\$28.55	14"	Both sides Prune to Meadows Ln
Lewis St	CLA	\$28.55	6"	Entire street within city limits
Lone Pine Rd	CLA	\$28.55	6"/8"	Both sides from Springbrook to Big Butte Springs Line #2
Marsh Lane Res #1667 (Expires 12/06/27)	RD	\$25.74	8"	624', from the intersection of Sparrow Way and Marsh Lane to 580' south of Sparrow Way (Pay: Rue Noblesse LLC, 935 Town Centre Drive, Suite A Medford Oregon 97504)
Mason Wy	CLA	\$28.55	6"	Sage Rd to Joseph, S side within city limits (credit Elk City Water District for half)
McAndrews Rd	CLA	\$28.55	14"	Within city limits, NW side from S Pacific RR to Jackson St
McAndrews Rd	CLA	\$28.55	20"	Both sides from Crater Lake Ave to Biddle
McAndrews Rd	CLA	\$28.55	8"	Both sides from Biddle to Riverside
McAndrews Rd	CLA	\$28.55	8"	Both sides from Brookdale to Springbrook
McAndrews Rd	CLA	\$28.55	6"	Both sides from Springbrook to 466' W of Springbrook

NAME OF STREET	CLA OR RD	AMOUNT TO CHARGE PER FT.	SIZE OF MAIN	PORTION SUBJECT TO IN LIEU CHARGES
Meadows Ln	CLA	\$28.55	8"	Both sides from Jeannette W to city limits
Midway Rd	CLA	\$28.55	10"	Both sides from Table Rock to Merriman Rd
Midway Rd	CLA	\$28.55	24"	Both sides from Biddle to Bear Creek
Modoc	CLA	\$28.55	24"	Both sides from Ridge Wy to McAndrews
Morrow Rd	CLA	\$28.55	4"	Both sides from Corona to Biddle
Murphy Rd	CLA	\$28.55	8"	E side from Country Club Dr to Dellwood Pl
Murphy Rd	CLA	\$28.55	8"	Both sides from Dellwood Pl to Barnett Rd
Oregon Ave	CLA	\$28.55	16"	N side from Sunrise to Oregon Terrace and S side from Sunrise to Berkeley Wy
S Pacific Hwy	CLA	\$28.55	12"	Stewart Avenue S to city limits, W side
N Phoenix Rd	CLA	\$28.55	16"	Both sides, Barnett to Cherry Ln within city limits
Nicholas Lee Way Res #1682 (Expires 03/01/28)	RD	\$26.73	8"	387', from Maple Park Dr to Katie Mae Dr (Pay: R Horton Homes Inc., 1984 Rabun Way, Central Point Oregon 97502)
Nicholas Way Res #1683 (Expires 10/27/27)	RD	\$26.73	8"	170', from Francine Ct to 170' north of Francine Ct (Pay: R Horton Homes Inc., 1984 Rabun Way, Central Point Oregon 97502)
Penn St Ref Powhatan Ave				
Powhatan Ave Res #1718 (Expires 04/16/2029)	RD	\$27.54	8"	1050' of 8" in Powhatan Ave, west side from Garfield St to Prospect St, and east side from Garfield St to 1050' south of Garfield St; 340' of 8" in Prospect St, from Lillian St to Powhatan Ave; and 180' of 8" in Penn St, from Lillian St to 180 east of Lillian St (Pay: Sullivan Development, LLC, Dennis Sullivan, 1985 Rossanley Drive, Medford, Oregon 97501)
Prospect St Ref Powhatan Ave				
Prune St	CLA	\$28.55	14"	Both sides from Chestnut to Jeanette
Richmond Ave	CLA	\$28.55	16"	Both sides from Oakwood to Woodlawn
Ridge Way	CLA	\$28.55	6"	Both sides from Modoc to Valley View
Ridge Way	CLA	\$28.55	6"	S side from Wabash to Keene Wy
Ridge Way	CLA	\$28.55	6"	Both sides from Berkeley Way to E end Ridge Way
S Riverside Ave	CLA	\$28.55	8"	E side from Stewart to Boyd
Roberts Rd	CLA	\$28.55	6"	Both sides from Springbrook to Crater Lake Ave
Roberts Rd	CLA	\$28.55	6"	Both sides from Crater Lake Ave to Corona
Ross St	CLA	\$28.55	6"	E side from Humphrey S to city limits
Spring St	CLA	\$28.55	20"	Both sides from Valley View Dr to Crater Lake Ave
Springbrook Rd	CLA	\$28.55	6"/8"	Both sides from McAndrews to Delta Waters Rd
S Stage Rd Res #1702 (Expires 06/22/2026)	RD	\$123.71	12"	720' of 12", S Stage Rd from S Pacific Hwy to 725' west of S Pacific Hwy (Pay: Bernard Young, 3929 Monte Vista Drive, Medford Oregon 97504)
S Stage Rd Res #1703 (Expires 06/22/2026)	RD	\$1,633.14 per acre	24" boring and casing	80' of 24" boring and casing across Central Pacific Railroad on S Stage Rd; see Exhibit A attached to Reso for area covered. (Pay: Bernard Young, 3929 Monte Vista Drive, Medford Oregon 97504)
Stanford Ave	CLA	\$28.55	12"	E side; High Oaks to Cherry Lane
Stewart Ave	CLA	\$28.55	14"/16"	S side Oakdale to Chestnut Street
Stewart Ave	CLA	\$28.55	16"/30"	Both sides Chestnut to city limits
Stewart Ave	CLA	\$28.55	12"	S Holly E to S Pacific Hwy, S side
Sunrise Ave	CLA	\$28.55	8"	Both sides Spring St to Harrison

NAME OF STREET	CLA OR RD	AMOUNT TO CHARGE PER FT.	SIZE OF MAIN	PORTION SUBJECT TO IN LIEU CHARGES
Sunrise Ave	CLA	\$28.55	16"	W side from Jackson to Aloha
Sunset Drive Res #1629 <i>(Expires 07/29/2026)</i>	RD	\$40.00/\$23.59	12"/8"	326' of 12", Sunset Drive from Tivoli Dr to Thomas Rd; and 905' of 8", Thomas Rd from Sunset Dr to 905' north of Sunset Dr <i>(Pay: McJoya Properties & Development LLC, 685 Market Street, Medford Oregon 97504)</i>
Table Rock Rd	CLA	\$28.55	6"	E side from Airport Rd S
Table Rock Rd	CLA	\$28.55	6"	W side from Morningside, N to city limits
Table Rock Rd	CLA	\$28.55	30"	NE side to city limits
Thomas Rd <i>Ref Sunset Drive</i>		\$28.55		
Valley View	CLA	\$28.55	20"	Both sides Ridge Wy to Spring St
Valley View	CLA	\$28.55	6"	Both sides Harrison to Ridge Wy
Vilas Rd	CLA	\$28.55	20"	Both sides from Table Rock Rd to Crater Lake Hwy
Western Ave	CLA	\$28.55	12"	W side, Humphrey to 2 nd
Western Ave	CLA	\$28.55	12"	W side from Humphrey S to city limits
Woodlawn Drive	CLA	\$28.55	16"	Both sides from Groveland to Barneburg
EASEMENTS:	CLA	\$28.55	16"	Extension of Saling Ave from Crater Lake Ave to Medford Shopping Center

*These rates will apply to new mains subject to CLAs; existing mains will stay at the revised CLA charge for an 8" water main in unpaved condition.



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RESOLUTION NO. 1751

A RESOLUTION of the City of Medford, Oregon, By and Through its Board of Water Commissioners, Modifying System Development Charges (SDCs) for Water Treatment and Transmission Facilities, to \$1,698.41 per Equivalent Residential Unit (ERU), Using the Methodology and Other Provisions Relating to Imposition and Collection of SDCs, Effective October 1, 2020

WHEREAS, on July 1, 1994, the Medford Water Commission (Commission) adopted Resolution No. 773, establishing and imposing SDCs for water treatment and transmission facilities; and

WHEREAS, the Commission reviews SDC rates annually and revises capital project costs to reflect changes in the *Engineering News – Record* Construction Cost Index (CCI), modifications to the master facility plans, and modifications to the list of eligible projects as approved by the Board of Water Commissioners; and

WHEREAS, the SDC for Water Treatment and Transmission Facilities was last modified in October 2019; and

WHEREAS, the 2020 SDC review identified capital improvements which effectively modify the capacity of treatment plant and transmission facilities; and

WHEREAS, Staff presented a study session on the staff review on April 15, 2020; and

WHEREAS, at their September 2, 2020 meeting, the Board of Water Commissioners reviewed the calculations, and Staff's recommendation to modify the SDC for Water Treatment and Transmission Facilities from the current amounts based on the following meter sizes and weighting factors:

Meter Size	Weighting Factor	SDC Charge
5/8" x 3/4"	1	\$1,698.41
1"	2.2	\$3,736.50
1 1/2"	6	\$10,190.46
2"	8	\$13,587.28
3"	26	\$44,158.66

and

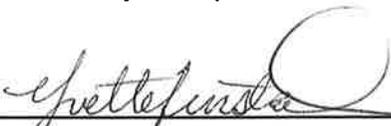
WHEREAS, a public hearing to consider modification of the SDC for Water Treatment and Transmission Facilities was held on September 2, 2020, and noticed according to Oregon statutory requirements;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF WATER COMMISSIONERS OF THE CITY OF MEDFORD, OREGON, AS FOLLOWS, THAT:

Effective October 1, 2020, the SDC to be collected for water treatment and transmission facilities, in the modified amount of \$1,698.41 per ERU, as set forth in the annual staff review, attached as Exhibit A and by reference made a part hereof, with 100 percent (100%) being a reimbursement and improvement fee, with payment due and payable as set forth in Resolution No. 774.

PASSED by the Board of Water Commissioners and signed by me in authentication of its passage this 2nd day of September 2020.

ATTEST:


Yvette Finstad, Asst. Clerk of the Commission


Daniel Bunn, Chair

RESOLUTION NO. 1752

A RESOLUTION of the City of Medford, Oregon, By and Through its Board of Water Commissioners, Modifying System Development Charges (SDCs) for the East Side High Level Area (ESHL), to \$8,254.77 per Gross Acre, Using the Methodology and Other Provisions Relating to Imposition and Collection of SDCs, Effective October 1, 2020

WHEREAS, the Medford Water Commission (Commission) has provided excess transmission, distribute on, storage and pumping capacity in this east side high level area (ESHL); and

WHEREAS, in 1986, the Commission established an SDC for the ESHL area (Resolution No. 577); and

WHEREAS, the ESHL SDC was last modified in October 2019; and

WHEREAS, Staff presented a study session on the staff review on April 15, 2020; and

WHEREAS, at their September 2, 2020 meeting, the Board of Water Commissioners reviewed the calculations, attached as Exhibit A, and Staff's recommendation to consider modifying the ESHL SDC to \$8,254.77; and

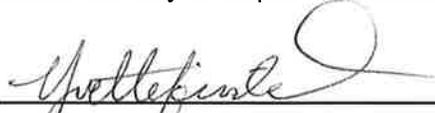
WHEREAS, a public hearing to consider modification of the ESHL SDC was held on Wednesday, September 2, 2020, and noticed according to Oregon statutory requirements;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF WATER COMMISSIONERS OF THE CITY OF MEDFORD, OREGON, AS FOLLOWS, THAT:

Effective October 1, 2020, the SDC to be collected on all property receiving service, either directly or indirectly, from the ESHL system will be in the modified amount of \$8,254.77 per gross acre or part thereof, as set forth in the annual staff review, attached as Exhibit A and by reference made a part hereof, with 100 percent (100%) being a reimbursement and improvement fee, with payment due and payable at the time the improvement plans are approved for the proposed development.

PASSED by the Board of Water Commissioners and signed by me in authentication of its passage this 2nd day of September 2020.

ATTEST:



Yvette Finstad, Asst. Clerk of the Commission



Daniel Bunn, Chair

SDCs For: EAST SIDE HIGH LEVEL SYSTEM

CIP/Asset #	Capacity-Increasing Project Description (Constructed Reimbursement or Future Improvement)	CIP Plan #	Installation Year	Years in Service or Year of Estimate	Annual Average Cost/ Installation Year	Original or Estimated Asset Cost (\$)	Original or Estimated Full-Cost (\$)	Original or Estimated Full-Cost (2017 \$)	Assets	Present Worth Cost per Acre (\$)
CAE507720	PRESBURE ZONE 1 - 4									
CAE507700	Lone Pine Foothill 2 Res Site		1979	41	3003	21,457	21,427	60,508	2,722	29.58
CAE507730	Lone Pine Booster #1 Site		1988	32	4519	6,815	6,815	17,011	2,722	6.25
CAE507740	Enselement-Hillcrest Rd To Tamarack Dr		1991	29	4835	19,103	19,103	47,418	2,722	4.56
CAE507750	Enselement - Murray Hill Terr To 500'S		1995	25	5471	15,000	15,000	30,929	2,722	11.36
CAE507760	Hillcrest-400E-Fairview - 54W W of Foothill		1995	25	5471	10,233	10,233	21,100	2,722	7.75
CAE507770	Innbrook Ridge - Murray Hill Terr To 590' N		1995	25	5471	2,059	2,059	4,246	2,722	1.56
CAE507780	Murray Hill Terr - Innbrook Ridge To 100' S		1995	25	5471	302	302	623	2,722	0.23
CAE507790	Oregon Hills IV		1995	25	5471	8,400	8,400	17,320	2,722	6.36
CAE507800	Oregon Hills V		1995	25	5471	5,700	5,700	11,753	2,722	4.32
CAE507810	Tamarack, Innbrook North		1995	25	5471	3,904	3,904	8,050	2,722	2.96
CAE507820	Eastside Res Site 2-#3		1996	24	5620	56,853	56,853	114,125	2,722	41.93
CAE507830	Hillcrest Pump Sta #3 Pump Uppg		1996	24	5620	26,919	26,919	54,036	2,722	19.85
CAE507840	Standford Pump Station Upgrade		1996	24	5620	26,919	26,919	54,036	2,722	19.85
CAE507850	Angelcrest Pump Station Upgrade		1997	23	5826	16,203	16,203	31,375	2,722	11.53
CAE507860	Eastside Reservoir #4 Cherry		1997	23	5826	746,059	746,059	1,444,653	2,722	530.73
CAE507870	Fordyce/Cherry Lane Oversizing		2002	18	6538	17,744	17,744	36,255	2,722	3.22
CAE507880	Fordyce/Cherry Lane Oversizing		2002	18	6538	4,579	4,579	9,590	2,722	0.83
CAE507890	Fordyce/Cherry Lane Oversizing		2002	18	6538	14,310	14,310	29,147	2,722	2.60
CAE507900	Fordyce/Cherry Lane Oversizing		2002	18	6538	20,606	20,606	42,128	2,722	3.74
CAE507910	Bordeaux Ave Whitney Terrace To 255' Nor		2006	14	7751	9,120	9,120	18,836	2,722	1.52
CAE507920	Deer Ridge Vista Dr To 200' North		2006	14	7751	8,599	8,599	17,566	2,722	1.43
CAE507930	Vista Pt D-Deer Ridge To 60' East		2006	14	7751	2,329	2,329	4,724	2,722	0.39
CAE507940	Whitney Terrace Bordeaux Ave To 65' East		2006	14	7751	2,188	2,188	4,444	2,722	0.36
CAE507950	McPherson Ln 155' N of Park Ridge Dr To		2006	14	7751	38,420	38,420	78,144	2,722	20.54
CAE507960	Lone Pine Pump Station		2006	14	7751	868,331	868,331	1,763,796	2,722	464.29
CAE507970	Lone Pine Reservoir #2		2006	14	7751	1,708,523	1,708,523	3,486,636	2,722	913.53
CAE507980	Lone Pine Reservoir #1		2006	14	7751	1,711,357	1,711,357	3,490,761	2,722	915.05
CAE507990	Enselement - Vista Pt Dr 200'N of Fawnhill		2006	14	7751	23,233	23,233	47,314	2,722	12.42
CAE508000	Vista Pointe Dr - 485' W of Deer Ridge		2006	14	7751	167,607	16,888	34,579	2,722	9.03
CAE508010	Vista Pointe Dr 100E of Deer Ridge		2007	13	7966	7,473	7,473	10,583	2,722	3.89
CAE508020	Lone Pine Lakewood Village 16" Oversize		2007	13	7966	2,232	2,232	3,160	2,722	1.16
CAE508030	Lone Pine Lakewood Village 16" Oversize		2007	13	7966	413,805	445,383	205,869	2,722	75.64
CAE508040	Falcon Ridge Ter & McPherson Ln Across Lone		2007	13	7966	237,506	44,974	63,692	2,722	23.44
CAE508050	N End of Bordeaux Ave Across Park Prop		2008	12	8310	42,996	7,780	10,562	2,722	3.88
CAE508060	500'S of Monterey Dr & 3396W of Cherry		2009	11	8570	82,593	22,142	29,147	2,722	10.71
CAE508070	Annapolis Dr - 485' W of Deer Ridge		2009	11	8570	33,255	8,915	11,736	2,722	4.31
CAE508080	East Terrace Estates Subdivision - Admiral		2009	11	8570	26,331	8,274	10,892	2,722	4.00
CAE508090	East Terrace Estates Subdivision - Admiral		2009	11	8570	26,821	13,345	17,566	2,722	6.45
CAE508100	East Terrace Estates Subdivision - Annapolis		2009	11	8570	11,240	3,532	4,649	2,722	1.71
CAE508110	East Terrace Estates Subdivision - Annapolis		2009	11	8570	42,884	19,857	26,140	2,722	9.60
CAE508120	East Terrace Estates Subdivision - Cadett		2009	11	8570	12,733	4,001	5,267	2,722	1.94
CAE508130	East Terrace Estates Subdivision - Cadett		2009	11	8570	13,369	6,190	8,149	2,722	2.99
CAE508140	East - Cherry Lane Chrissy Park		2009	11	8570	300,000	300,000	394,912	2,722	145.08
CAE508150	Summerfield 11B		2013	7	9547	26,052	8,410	9,936	2,722	3.65
CAE508160	Summerfield 11B		2013	7	9547	3,245	1,047	1,236	2,722	0.45
CAE508170	Summerfield Phase 11A		2013	7	9547	31,440	8,043	9,504	2,722	3.49
CAE508180	Summerfield Phase 11A		2013	7	9547	2,520	645	762	2,722	0.28
CAE508190	Summerfield Phase 12B & 6		2013	7	9547	1,734	559	661	2,722	0.24
CAE508200	Summerfield Phase 12B & 6		2013	7	9547	14,464	4,670	5,518	2,722	2.04
CAE508210	Angelcrest Pump Station Upgrade (33%)		2014	6	9806	106,567	35,167	40,458	2,722	14.86
CAE508220	Innbrook Ridge Phase 1 & 2		2016	4	10338	62,001	20,593	22,471	2,722	8.26
CAE508230	Murray Hill Terrace - In Enselement		2016	4	10338	20,277	6,766	7,384	2,722	2.71
CAE508240	Murray Hill Terrace - In Enselement		2016	4	10338	467	163	177	2,722	0.07
CAE508250	Stanford Ave - Creek View Dr To 785'		2016	4	10338	6,999	1,570	1,713	2,722	0.52
CAE508260	Stanford Ave - Morgans Way To		2016	4	10338	50,248	11,271	12,299	2,722	4.83
CAE508270	Stanford Ave - Sherwood Park To		2016	4	10338	45,043	10,103	11,025	2,722	4.05
CAE508280	Stonogate Estates Phase 2B Oversizing		2017	3	10737	43,286	12,072	12,685	2,722	4.66
CAE508290	Stonogate Estates Phase 2B Oversizing		2017	3	10737	16,863	4,709	4,947	2,722	1.81
CAE508300	Lone Oak Dr & Michael Park Dr		2018	2	11062	53,058	8,634	9,009	2,722	3.21
CAE508310	Lone Oak Dr & Michael Park Dr		2018	2	11062	53,058	1,141	1,164	2,722	0.43
CAE508320	Summerfield Phase 17 & 22A		2018	2	11062	30,014	2,053	2,094	2,722	0.77
CAE508330	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508340	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508350	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508360	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508370	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508380	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508390	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508400	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508410	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508420	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508430	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508440	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508450	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508460	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508470	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508480	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508490	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508500	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508510	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508520	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508530	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508540	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508550	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508560	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508570	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508580	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508590	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508600	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508610	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508620	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508630	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508640	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508650	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983	2,722	1.46
CAE508660	Summerfield Phase 17 & 22A		2018	2	11062	30,014	3,906	3,983		

RESOLUTION NO. 1753

A RESOLUTION of the City of Medford, Oregon, By and Through its Board of Water Commissioners, Modifying System Development Charges (SDCs) for the Southwest High Level Area (SWHL) to \$9,226.45 per Gross Acre, Using the Methodology and Other Provisions Relating to Imposition and Collection of SDCs, Effective October 1, 2020

WHEREAS, the Medford Water Commission (Commission) has provided excess transmission, distribution, storage and pumping capacity in the SWHL; and

WHEREAS, in 1999, the Commission established an SDC for the SWHL area (Resolution No. 969); and

WHEREAS, the SWHL SDC was last modified in October 2019; and

WHEREAS, Staff presented a study session on the staff review on April 15, 2020; and

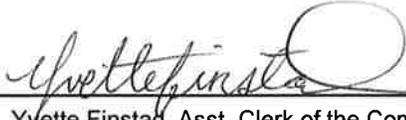
WHEREAS, at their September 2, 2020 meeting, the Board of Water Commissioners reviewed the calculations, and Staff's recommendation to modify the SDC for the SWHL to \$9,226.45 per gross acre; and

WHEREAS, a public hearing to consider modification of the SWHL SDC was held on Wednesday, September 2, 2020, and noticed according to Oregon statutory requirements;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF WATER COMMISSIONERS OF THE CITY OF MEDFORD, OREGON, AS FOLLOWS, THAT:

Effective October 1, 2020, the SDC to be collected on all property receiving service, either directly or indirectly from the SWHL system will be in the modified amount of \$9,226.45 per gross acre or part thereof, as set forth in the annual staff review, attached as Exhibit A and by reference made a part hereof, with 100 percent (100%) being a reimbursement and improvement fee, with payment due and payable at the time the improvement plans are approved for the proposed development.

PASSED by the Board of Water Commissioners and signed by me in authentication of its passage this 2nd day of September 2020.

ATTEST: 
Yvette Finstad, Asst. Clerk of the Commission


Daniel Bunn, Chair



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WATER SERVICE OUTSIDE CITY LIMITS

I. HISTORY OF CURRENT POLICY

- A. Resolution No. 207 (December 1959) - Limited service to areas within the City of Medford due to lack of surplus water from Big Butte Springs Source.
- B. Resolution No. 303 (December 1970) - Adopted recommendations of Water Policy Committee, which recommended the following:
1. Water service should be extended beyond the present service area only when adequate and sufficient land use and development controls are in effect.
 2. Those areas, which have built up to urban densities and/or are slated for future development for such densities as per the land use plan should annex to adjoining cities in order to receive urban services at economical costs.
 3. The Jackson County Board of Commissioners and other cities in the lower Bear Creek Region are urged to join the City of Medford in implementing the above recommendations.
- C. Resolution No. 443 (February 1980) - Restricted extension of water service to areas within current districts and City boundaries. Exceptions were granted for health hazard and governmental bodies.
- D. Resolution No. 476 (August 1981) - Amended Resolution 443 Section 5 by clarifying health hazard exception.
- E. Resolution No. 500 (January 1983) - Amended Resolution 443 by limiting health hazard exception to residences constructed prior to April 5, 1979.
- F. Resolution No. 531 (February 1984) - Amended Resolution 500 to further clarify health hazard exception and prohibit extension of water service from the Big Butte Springs transmission mains for any reason.
- G. Resolution No. 807 (September 1994) - Addressed the following:
1. Water system is owned and paid for by the residents of the City of Medford and policy must be in their best interest.
 2. New customers should be willing to become part of the City if they want water service.
 3. System designed to be an "urban" service, not a rural water supply system.
 4. Develop a uniform policy that avoids making exceptions, which would lead to expansion outside planned urban areas.
 5. Provide basis to adequately plant for the needs of the system (plant, water rights, service area, etc.).
 6. Take Commission out of the land use planning process.
 7. Provide for the orderly and uniform development of the system.
 8. Meet the goals of the Medford City Council and control urban sprawl.
- H. Resolution No. 944 (February 17, 1999)
- This resolution was adopted following discussions at a special study session held on January 27, 1999 and included the following changes to resolution #807:
1. Allow split lots in existing water districts were to be included in the districts' boundaries.
 2. The language dealing with "health hazard" requirements was removed.

3. Allow easier expansion of water service to planned city areas (i.e., urban growth boundary, urban reserve boundary)
 4. Removed development date from resolution.
- I. Resolution No. 992 (May 17, 2000)
- In Section 2, last sentence further clarified the Commission's policy regarding water districts as follows:
- "The Commission will not expand water service to any new or existing water districts which are not currently under contract with the Commission."
- J. Resolution No. 1058 (January 2, 2002)
- Revised contract language regarding when the Water Commission would grant water within the current UGB (modified Section 4).

RESOLUTION NO. 1058

A RESOLUTION of the City of Medford, Board of Water Commissioners revising Resolution No. 992 regarding the extension of water service outside of city boundaries.

WHEREAS, the Board has determined that Resolution No. 992 which limits the extension of water service outside city boundaries, needs to be revised; and,

WHEREAS, the Board, pursuant to Section 21 of the Medford Charter of 1976 and Chapter 225, Oregon Revised Statutes, is empowered to construct facilities and extend water service outside the corporate limits of the City of Medford; and,

WHEREAS, the Board periodically receives requests to extend facilities and services outside the corporate limits of the city and in responding to such requests finds it useful and desirable to promulgate written policies regarding such extension; and,

WHEREAS, the Board finds there is a need to coordinate actions on such requests with statewide land use planning goals and guidelines, comprehensive plans, cooperative agreements, urban growth boundary policies and annexation policies of the public bodies affected by such requests in order to ensure the planned and orderly provision of all necessary public services, including water; and,

WHEREAS, it is the intention of the Board to observe existing statutory and contractual obligations as well as the policies of affected bodies; and,

WHEREAS, the Board has determined that water is an urban service, and has acquired sufficient water supplies to adequately meet the requirements of the areas within urban growth and urban reserve boundaries of the cities and existing water districts which the Board is presently committed to serve. Such water supplies are not adequate to serve additional areas;

WHEREAS, the Commission desires to clarify that the Commission will not expand water service to any new or existing water districts which are not currently under contract with the Commission,

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF WATER COMMISSIONERS OF THE CITY OF MEDFORD, OREGON, AS FOLLOWS:

SECTION 1. That water districts purchasing water from the Medford water system will be permitted to extend their water system facilities within their boundaries subject to the other provisions contained herein. Such extension of districts' water mains shall be done only with prior written approval of the Water Commission and that such approval shall be based on findings of the Commission that there are provisions for the coordinated development of all other urban facilities and services appropriate for the area to be served by the extension and that such extension is in accordance with the comprehensive plan of the City of Medford as it applies to the area to be served. All extension of water service shall be installed to full "urban" standards as determined by the Water Commission.

SECTION 2. That water districts and similar agencies will not be permitted to annex additional areas beyond their present boundaries without written permission of the Commission. Permission will be granted if all of the conditions of Section 4 or Section 7 of this Resolution have been met and the Commission has no water facilities available to supply service to the

area requesting service. Permission will also be granted if the water districts wish to annex the remaining portion of existing tax lots which are split by the water district's legally described boundary at the time of the adoption date of this resolution provided that the annexations are finalized by March 3, 2001. The Commission will not expand water service to any new or existing water districts which are not currently under contract with the Commission.

SECTION 3. That water service is supplied to other cities in the region by contract. These contracts define those geographic areas where water service maybe supplied based upon the type of water supply contracts ("surplus water" or "treat and transport") and the individual planning processes of each of these cities. The intent of the urbanization standards contained in these contracts is to follow the same general urbanization policies as is defined in this resolution. These standards must not be contrary to the "public interest" of the Medford Water Commission and City of Medford. Granting of any water service outside of the corporate boundaries of any city must be done in accordance to provisions of Chapters 195 and 197 of the Oregon Revised Statutes and Jackson County Comprehensive Plan.

SECTION 4. That water service may be granted to property within the Medford urban growth boundary of the City of Medford providing all of the following conditions have been met:

a) Undeveloped property that is in the urban growth boundary shall not receive water service unless the property is annexed into the City.

b) Developed property that is in the urban growth boundary may receive water service provided the property owners are not proceeding with any land use permits, as follows:

1) Contiguous property owners – are contractually obligated to annex to the City of Medford and have started the annexation process.

2) Non-contiguous property owners – have demonstrated to the City's planning department that they do not have a reasonable chance of successfully completing the annexation process (i.e., due to the location of property, refusal by intervening property to agree to annex, etc.). The property's owners must sign an irrevocable consent binding present and future owners to annex to the City, which will be recorded before water service is provided.

c) The property owner must pay a systems development charge for its proportional share of the cost of treatment and transmission facilities.

d) The water facilities which are needed to supply this property shall be installed to full "urban" standards as determined by the Commission. This shall include minimum main sizes of six inches (6"), fire hydrants spaced according to City of Medford Fire Department standards, high level facilities, etc. as if the property were being developed in an urban area.

e) Water service to property outside city boundaries which is supplied directly by the Commission shall be by special contract. A water rate differential which would provide for a higher rate of return on investment and pay for source water from Lost Creek Reservoir will be charged these customers. Upon change of ownership of the property, a new contract must be signed before water service will be restored. The contract shall also contain the same irrevocable consent to annex provision as was recorded with the property.

SECTION 5. That the Board will grant water service to property within the boundaries of dissolved water districts whose assets have been given to the Commission provided that the property owner signs an irrevocable consent to annex or annexes to the appropriate city, that there are adequate water facilities available to serve the property, and that the property meets all other Regulations Governing Water Service as now exist or may be modified in the future.

SECTION 6. That any proposed extension of water service be in conformance with the Jackson County Comprehensive Plan and will in no way be detrimental to the residents of Medford or the present or future operation, maintenance or construction procedures or requirements of the Commission. New connections to the Big Butte Springs transmission mains above the Coal Mine Pressure Control Station, except to meet contractual obligations, are prohibited under any circumstances. All water service is granted in accordance with the Regulations Governing Water Service as now exist or may be modified in the future.

SECTION 7. Regardless of location, water service will be granted to parties where the Commission has incurred contractual obligations for the extension of service as a part of the consideration for the purchase of rights-of-way, provided such extensions granted these parties meet all standards and regulations as now exist or may be modified in the future. Also, the Board, where it would be in the general public interest, may extend water service for property owned and operated by the United States Government, the State of Oregon, Jackson County, school districts, and the cities of Medford, Central Point, Eagle Point, Jacksonville, Phoenix and Talent.

SECTION 8. That Resolution No. 944 is hereby repealed and that the policy of said Board of Water Commissioners as regards the extension of water service outside of city boundaries is now as stated in this resolution.

PASSED at a regular meeting of the Board of Water Commissioners of the City of Medford, Oregon, and signed by me in authentication thereof this 2nd day of January 2002.

ATTEST: Beverly Sandblast
City Recorder

[Signature]
Chair



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EXHIBIT D TO REGULATIONS GOVERNING WATER SERVICE
CHARGES FOR SPECIAL SERVICES

Effective July 1, 2021

1.	Charge in Lieu of Assessment - Section 21.5	At rate established by resolution, assessing the project cost
2.	Customer Control Valve Installation - Section 19.2	
	(a) With 5/8" x 3/4" meter/each	\$175
	(b) All other meter sizes	At Cost
3.	Field Collection Charge - Section 9.2	
	(a) Discontinuation of service due to non-payment	\$20
4.	Fire hydrant Temporary Service – Section 7.5	
	(a) Installation during working hours/hour	\$40
	(b) Per day	\$10
5.	Meter Resetting – Section 8.4 (includes new meter)	
	(a) 5/8" x 3/4" size/each	\$315
	(b) 1" size/each	\$355
	(c) 1-1/2" size/each	\$525
	(d) 2" size/each	\$580
6.	Purchase of Regulations Governing Water Service – Section 12	\$10
7.	Restoration of service – Section 9.2	
	(a) During regular hours/hour	\$20
	(b) After regular hours (based on overtime hourly rate)/hour	\$80
	(c) Tampering with meter (no damages)/each	\$100
	(d) Tampering with meter (minimum \$100.00 plus damages)/each	Minimum of \$100
8.	Temporary service discontinuation at customer request – Section 9.1	
	(a) After regular hours (based on overtime hourly rate)/hour	\$80
9.	Enlarge service – Section 8.3 (non-inclusive of SDCs)	
	(a) 5/8" x 3/4" to 1" with existing 1" service line/each	\$635
	(b) Extra Residential Fire Sprinkler System 3/4" x 3/4" water meter/each	\$20
	(c) All other – actual costs	At cost
10.	Abandonment of meters	
	(a) Excavation required/each	\$4800
	(b) Excavation not required/performed in conjunction with other work, or service size over 2"	At cost
11.	Fire hydrant flow test/each	
	(a) Flow test performed in field	\$300
	(b) Data provided from model	\$100
12.	Multiple services in one trench (credit)	
	(a) Two services/each	\$380
	(b) Three or four services/each	\$560
	* First service paved condition; second, third, fourth service unpaved condition	

13.	Installation of service connections – Section 20.2		
	(a) Inside the City of Medford on unpaved streets		
	Service Size	Meter Size/each	
	1"	5/8" x 3/4"	\$3400
	1"	1"	\$3450
	1-1/2"	1-1/2"	\$4000
	2"	2"	\$4400
	(b) Inside the City of Medford on paved streets		
	Service Size	Meter Size/each	
	1"	5/8" x 3/4"	\$6650
	1"	1"	\$6700
	1-1/2"	1-1/2"	\$6800
	2"	2"	\$7100
	(c) Inside the City of Medford: Contractor provides excavation, backfill, surfacing, etc.		
	Service Size	Meter Size/each	
	1"	5/8" x 3/4"	\$1250
	1"	1"	\$1325
	1-1/2"	1-1/2"	\$1900
	2"	2"	\$2200
	(d) Outside the City of Medford on unpaved streets		
	Service Size	Meter Size/each	
	1"	5/8" x 3/4"	\$3800
	1"	1"	\$3900
	1-1/2"	1-1/2"	\$4400
	2"	2"	\$4800
	(e) Outside the City of Medford on paved streets		
	Service Size	Meter Size/each	
	1"	5/8" x 3/4"	\$6925
	1"	1"	\$7000
	1-1/2"	1-1/2"	\$7550
	2"	2"	\$7950
	(f) Outside the City of Medford: Contractor provides excavation, backfill, surfacing, etc.		
	Service Size	Meter Size/each	
	1"	5/8" x 3/4"	\$1250
	1"	1"	\$1325
	1-1/2"	1-1/2"	\$1900
	2"	2"	\$2200
	(g) Cost in excess of 30' service length, per foot of extra service length		
	Unpaved street/foot		\$30
	Paved street/foot		\$50
	(h) Installation material of dry tap service connections – by prequalified installer		
	1" service with 5/8" x 3/4" meter/each		\$640
	1" service with 1" meter/each		\$700
14.	Installation material of dry tap 1" air valves/each by prequalified installer		\$1300
15.	Installation of 1" wet tap air valves/each with contractor providing excavation/backfill/surfacing		\$1500
16.	Fire service bypass meter (5/8" x 3/4" touch read)/each		\$460

17.	Recording of legal documents/first 3 pages	
	(a) First 3 pages	\$130
	(b) Each additional page	\$5
18.	Fire hydrant painting; new hydrant/each – Section 22.4	\$60
19.	Shut-off Notice processing fee /each occurrence	\$10
20.	<p>Public Records Requests</p> <p>Labor Costs: Minimum hourly rate of \$56 per hour plus copy charge Level 1: Up to 30 min. = no labor costs, material costs only Level 2: 30 min. to 2 hrs. = \$56 per hour plus cost of materials Level 3: Over 2 hrs. = actual cost of employee time plus cost of materials</p> <p>Material Costs: <u>Printed Materials</u> (Double-sided is considered two pages) No charge for the first 10 pages \$.25 for 8 ½ x 11 pages \$.50 for 11 x 17 pages \$.75 for color copies \$5.00 per page for photograph quality printed pictures <u>Preprinted reports, maps, large formatted documents etc.</u> Provided at Commission's actual cost <u>Electronic copies</u> Hard copies of electronic copies will be charged the printing costs, except for GIS data. Can be emailed or faxed. Copy to DVD or CD: \$25 each (\$2 for each additional copy ordered at the same time. <u>Audio or Video recordings</u> Based on minimum hourly charge; CD of meeting \$25</p>	See fee structure at left
21.	Customer deposit/ account	\$60
22.	Returned check for NSF or ACH transactions, per each check	\$25
23.	Monthly finance charge for billings not paid within 30 days of invoice due date	1.0 % per Month
24.	Sidewalk detour barricades and traffic plan. Use in conjunction with item 13 (a, b, d, e) per each sidewalk closure.	\$400
25.	Temporary Water Meter (Job Shack) per month	\$25
26.	Deposit for Fire Hydrant Device/each	\$1200
27.	Engineering Plan Review Fee	
	Minor Site Plan	\$800
	Site Plan	\$1300
	Subdivision/Partition (4 or less lots)	\$900
	Subdivision (5-25 lots)	\$1200
	Subdivision (26-50 lots)	\$1500
	Additional Reviews (over 3 reviews)	\$200
	Resubmittal (over 6 months elapsed from final review to construction)	\$300
	* For projects not listed above or that are unique in scope or size, a review fee estimate will be provided with the results of plan completeness check review.	



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SCHEDULE 1

Fire Standby Service Inside City of Medford

Rates Effective March 1, 2021

Application: This rate schedule shall apply to all fire standby services within the City of Medford as permitted under the Regulations Governing Water Service.

BASE CHARGES

1. Normal Monthly Fee

Per service by line size; per month.

<u>Meter Size</u>	<u>Charges</u>
2"	\$ 15.89
4"	\$ 35.80
6"	\$ 65.34
8"	\$ 98.49
10"	\$ 148.35

SCHEDULE 2R

Single Family Residential (Metered) Inside City of Medford

Rates Effective March 1, 2021

Application: This rate schedule shall apply to all single-family residences within the City of Medford and to individual apartments in apartment houses in Medford where service is furnished through a separate meter for each such individual apartment.

BASE CHARGES

1. Normal Monthly Fee	Meter Size	Charges
	5/8" X 3/4"	\$ 14.52
	1"	\$ 22.76
	1 1/2"	\$ 46.61
	2"	\$ 69.59
2. Special Fees		
a. High Elevation Water Service Charge		\$ 4.12
<i>Per month, per meter; surcharge where booster pumping is provided</i>		
b. Residential Backflow Monthly Fee		\$ 0.90
<i>Per month</i>		

CONSUMPTION CHARGES

1. Water Gallonage Charge*		
<i>Per month, per 1,000 gallons</i>		
0 – 5,000		\$ 0.83
6,000 – 25,000		\$ 1.50
> 25,000		\$ 2.18

*Tiered consumption charges include summer incentive of \$0.10 and Future Water Supply and Treatment of \$0.10.

2. High Elevation Water Gallonage Surcharge	\$ 0.06
<i>Per 1,000 gallons, for service above elevation 1,500 where booster pumping is provided by the utility, for each 150 feet in elevation or additional fraction thereof.</i>	

SCHEDULE 2C

Nonresidential & Multi-Family Inside City of Medford

Rates Effective March 1, 2021

Application: This rate schedule shall apply to all accounts within the city limits of Medford except single family residential; shall apply to all schools, hospitals, churches, commercials, and industrials.

BASE CHARGES

1. Normal Monthly Fee	Meter Size	Charges
	5/8" x 3/4"	\$ 14.52
	1"	\$ 22.76
	1 1/2"	\$ 46.61
	2"	\$ 69.59
	3"	\$ 138.13
	4"	\$ 216.07
	6"	\$ 413.93
	8"	\$ 636.24
	10"	\$ 970.41
2. Special Fees		
a. High Elevation Water Service Charge		\$ 4.12
<i>Per month, per meter; surcharge where booster pumping is provided.</i>		

CONSUMPTION CHARGES

1. Water Gallonage Charge*	
<i>All gallonage, per 1,000 gallons</i>	
Summer Season	\$ 1.48
Winter Season	\$ 1.28

*Differential is based on \$0.10 for summer incentive and \$0.10 for Future Water Supply and Treatment.

2. High Elevation Water Gallonage Surcharge	\$ 0.06
<i>Per 1,000 gallons, for service above elevation 1,500 where booster pumping is provided by the utility, for each 150 feet in elevation or additional fraction thereof</i>	

SCHEDULE 3

Fire Standby Service Outside City of Medford

Rates Effective March 1, 2021

Application: This rate schedule shall apply to all fire standby services outside the City of Medford as permitted under the Regulations Governing Water Service.

BASE CHARGES

1. Normal Monthly Fee

Per service by line size; per month.

<u>Meter Size</u>	<u>Charges</u>
2"	\$ 23.29
4"	\$ 51.33
6"	\$ 93.11
8"	\$ 137.84
10"	\$ 205.29

SCHEDULE 4R

Single Family Residential Outside City of Medford

Rates Effective March 1, 2021

Application: This rate schedule shall apply to all residential accounts outside the City of Medford except to accounts classified as utility or city customers in accordance with the Regulations Governing Water Service and except fire standby service.

BASE CHARGES

1. Normal Monthly Fee

<u>Meter Size</u>	<u>Charges</u>
5/8" X 3/4"	\$ 20.20
1"	\$ 33.58
1 1/2"	\$ 67.53
2"	\$ 99.42
3"	\$ 208.88
4"	\$ 317.43
6"	\$ 597.66
8"	\$ 899.76
10"	\$1,353.80

2. Special Fees

a. High Elevation Water Service Charge	\$ 4.70
<i>Per month, per meter; surcharge where booster pumping is provided.</i>	
b. Service from Big Butte Springs Pipelines Surcharge	\$ 5.13
<i>Per meter, per month</i>	
c. Service from Big Butte Springs Pipelines Surcharge	\$ 12.73
<i>Per meter, per month, with backflow</i>	
d. Residential Backflow Monthly Fee	\$ 0.90
<i>Per meter, per month</i>	

CONSUMPTION CHARGES

1. Water Gallonage Charge*

Per month, per 1,000 gallons.

0 – 5,000	\$ 1.22
6,000 – 25,000	\$ 2.21
> 25,000	\$ 3.25

*Consumption charges include costs for Water Rights Development (Lost Creek), summer incentive of \$0.10, and \$0.10 for Future Water Supply and Treatment.

2. High Elevation Water Gallonage Surcharge

\$ 0.06

Per 1,000 gallons, for service above elevation 1,500 where booster pumping is provided by the utility, for each 150 feet in elevation or additional fraction thereof

SCHEDULE 4C

Nonresidential & Multi-Family Outside City of Medford

Rates Effective March 1, 2021

Application: This rate schedule shall apply to all accounts except single family residential accounts and those classified as utility or other city customers, outside the City of Medford – to all schools, hospitals, churches, commercials, and industrials - in accordance with the Regulations Governing Water Service and except fire standby service.

BASE CHARGES

1. Normal Monthly Fee

<u>Meter Size</u>	<u>Charges</u>
$\frac{5}{8}$ " X $\frac{3}{4}$ "	\$ 20.20
1"	\$ 33.58
1 $\frac{1}{2}$ "	\$ 67.53
2"	\$ 99.42
3"	\$ 208.88
4"	\$ 317.43
6"	\$ 597.66
8"	\$ 899.76
10"	\$1,353.80

2. Special Fees

a. High Elevation Water Service Charge	\$ 4.70
<i>Per month, per meter; surcharge where booster pumping is provided.</i>	
b. Service from Big Butte Springs Pipelines Surcharge	\$ 5.13
<i>Per meter, per month</i>	
c. Service from Big Butte Springs Pipelines Surcharge	\$ 12.73
<i>Per meter, per month, with backflow</i>	

CONSUMPTION CHARGES

1. Water Gallonage Charge*

All gallonage, per 1,000 gallons.

Summer Season \$ 1.96

Winter Season \$ 1.76

**Consumption charges include costs for Water Rights Development (Lost Creek), summer incentive of \$0.10, and \$0.10 for Future Water Supply and Treatment*

2. High Elevation Water Gallonage Surcharge \$ 0.06

Per 1,000 gallons, for service above elevation 1,500 where booster pumping is provided by the utility, for each 150 feet in elevation or additional fraction thereof

SCHEDULE 5

District Customers

Rates Retroactive to March 1, 2021

Application: This rate schedule shall apply to domestic water districts incorporated under Oregon State Statutes or private corporations organized for the provision of water service to 15 or more premises.

BASE CHARGES

1. Normal Monthly Fee

<u>Meter Size</u>	<u>Charges</u>
5/8" X 3/4"	\$ 11.19
1"	\$ 17.63
1 1/2"	\$ 36.59
2"	\$ 55.24
3"	\$ 104.32
4"	\$ 168.04
6"	\$ 325.79
8"	\$ 509.40
10"	\$ 785.12

2. Special Fees

a. Residential Backflow Monthly Fee \$ 0.90

b. Fire Service by Detector Check Size

<u>Detector Check Size</u>	<u>Charges</u>
2"	\$ 12.38
4"	\$ 28.38
6"	\$ 52.01
8"	\$ 79.50
10"	\$ 120.77

CONSUMPTION CHARGES

1. Water Gallonage Charge*

For all water measured by the master meters supplying the utility customers, or in the absence of master meters, the total of the gallonage used by the individual users within the service area of the utility customer plus 6 percent thereof. All gallonage, per 1,000 gallons.

Summer Season \$ 0.90

Winter Season \$ 0.70

*Consumption charges include summer incentive of \$0.10, and \$0.10 for Future Water Supply and Treatment

SCHEDULE 6

Partner Cities

Rates Effective March 1, 2021

Application: This rate schedule shall apply to incorporated cities purchasing water from the Commission as defined by the Regulations Governing Water Service.

BASE CHARGES

1. Normal Monthly Fee

<u>Meter Size</u>	<u>Charges</u>
2"	\$ 77.06
3"	\$ 145.67
4"	\$ 226.07
6"	\$ 433.04
8"	\$ 663.19
10"	\$1,009.28

CONSUMPTION CHARGES

1. Water Gallonage Charge*

All gallonage, per 1,000 gallons

Summer Season

\$ 0.95

Winter Season

\$ 0.75

*Differential is based on \$0.10 for summer incentive and \$0.10 for Future Water Supply and Treatment.

SCHEDULE 7

Intermittent Users

Rates Effective March 1, 2021

Application: This rate schedule shall apply to all customers that are served on an intermittent basis. (e.g., golf course irrigation systems)

BASE CHARGES

1. Normal Monthly Fee

a. Base charge will be based on the meter size for the appropriate customer class

2. Special Fees

Charges

a. High Elevation Water Service Charge

\$ 4.70

*Surcharge where booster pumping is provided;
per month, per meter*

b. Residential Backflow Monthly Fee

\$ 0.90

CONSUMPTION CHARGES

1. Water Gallonage Charge

\$ 1.96

All gallonage, per 1,000 gallons

2. High Elevation Water Gallonage Surcharge

\$ 0.06

*Per 1,000 gallons, for service above elevation 1,500 where booster pumping is provided by the utility,
for each 150 feet in elevation or additional fraction thereof*

SCHEDULE 8

Special Outside Customers Outside City of Medford

Rates Effective March 1, 2021

Application: This rate schedule shall apply to all accounts outside the City of Medford and approved for receiving of water service by the Board of Water Commissioners in accordance to the standards as set forth in Resolution No. 1058, and in accordance with the Regulations Governing Water Service.

BASE CHARGES

1. Normal Monthly Fee	Meter Size	Charges
Service charge per month.	$\frac{5}{8}$ " X $\frac{3}{4}$ "	\$ 21.53
	1"	\$ 36.39
2. Special Fees		
c. High Elevation Water Service Charge		\$ 4.70
Surcharge where booster pumping is provided; per month, per meter.		
d. Residential Backflow Monthly Fee		\$ 0.90

CONSUMPTION CHARGES

1. Water Gallonage Charge		
All gallonage, per 1,000 gallons.		
0 – 5,000		\$ 1.49
6,000 – 25,000		\$ 2.67
> 25,000		\$ 3.87
2. High Elevation Water Gallonage Surcharge		\$ 0.06
Per 1,000 gallons, for service above elevation 1,500 where booster pumping is provided by the utility, for each 150 feet in elevation or additional fraction thereof		